## Transcript: Chris Sofield (deactivated)-6594331129364480-6201305215221760

## **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Your coordinating number is only recorded for quality assurance purposes. Two, seven, zero, three, six, one, four, five, six, six is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon. This message is for Denisa Barbore. This is Chris with Benefits and a Card calling on behalf of Crown Staffing, uh, calling regarding a recent health insurance enrollment that you submitted. You submitted that you wanted dental insurance and life insurance for yourself and your child. However, we are missing your child's information in the dependent section to move forward with this properly. We would need your child's first and last name, date of birth, and Social Security number to add them on. Please give us a call back with this information. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, your coverage will be set to employee only. You have 30 days from the date of your first check to get in contact with us to correct this. Thank you, and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system. Your coordinating number is only recorded for quality assurance purposes. Two, seven, zero, three, six, one, four, five, six, six is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon. This message is for Denisa Barbore. This is Chris with Benefits and a Card calling on behalf of Crown Staffing, uh, calling regarding a recent health insurance enrollment that you submitted. You submitted that you wanted dental insurance and life insurance for yourself and your child. However, we are missing your child's information in the dependent section to move forward with this properly. We would need your child's first and last name, date of birth, and Social Security number to add them on. Please give us a call back with this information. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, your coverage will be set to employee only. You have 30 days from the date of your first check to get in contact with us to correct this. Thank you, and have a wonderful day.