

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Uh, yes. I was trying to see if you are able to tell me when it's open enrollment? Yeah. What staffing company do you work with? Um, MAU. Open enrollment's actually going on right now, it's going on until the end of the month. Okay, um... Has anything changed with them, um, far as do they change medical? Uh... one moment. Okay. Let me see. Um... No, they don't... there, uh, there's no real, um, there's no real change as far as their plans themselves go. The, it's the same plans, there's not... doesn't look like there's any, any major changes to any premiums either. Okay. So are you able to drop my medical if I wanted to, or? Uh, yeah, during open enrollment, yes, we can do that. Okay. Um, I guess I'll probably just try to give y'all a call back when I get off since I only got five more minutes 'til my lunch break. All right, that's fine. Yeah. We're here until 8:00 PM Eastern, um, and just, uh, Monday through Friday, 8:00 AM to 8:00 PM Eastern are our operating hours. But yeah, as long as you get in contact with us before open enrollment ends on the 31st, uh, we're able to, we're able to cancel any medical policies you may have. Okay, thank you. You're welcome. Anything else? Um, I think that'll do for now. All right. Thanks again for calling and you have a wonderful day. You too. Thank you. Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_2: Uh, yes. I was trying to see if you are able to tell me when it's open enrollment?

Speaker speaker_1: Yeah. What staffing company do you work with?

Speaker speaker_2: Um, MAU.

Speaker speaker_1: Open enrollment's actually going on right now, it's going on until the end of the month.

Speaker speaker_2: Okay, um... Has anything changed with them, um, far as do they change medical?

Speaker speaker_1: Uh... one moment.

Speaker speaker_2: Okay.

Speaker speaker_1: Let me see. Um... No, they don't... there, uh, there's no real, um, there's no real change as far as their plans themselves go. The, it's the same plans, there's not... doesn't look like there's any, any major changes to any premiums either.

Speaker speaker_2: Okay. So are you able to drop my medical if I wanted to, or?

Speaker speaker_1: Uh, yeah, during open enrollment, yes, we can do that.

Speaker speaker_2: Okay. Um, I guess I'll probably just try to give y'all a call back when I get off since I only got five more minutes 'til my lunch break.

Speaker speaker_1: All right, that's fine. Yeah. We're here until 8:00 PM Eastern, um, and just, uh, Monday through Friday, 8:00 AM to 8:00 PM Eastern are our operating hours. But yeah, as long as you get in contact with us before open enrollment ends on the 31st, uh, we're able to, we're able to cancel any medical policies you may have.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: You're welcome. Anything else?

Speaker speaker_2: Um, I think that'll do for now.

Speaker speaker_1: All right. Thanks again for calling and you have a wonderful day.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: Okay.