

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Well, I'm hoping you can... I signed up for some health insurance and I don't know if I got it through here or where, um, but I was wondering about my benefits, if I... if it was through here, if you could tell me. And then, um, when I would be maybe getting my, like, card for health insurance. Okay. Okay. I -- What staffing company... What staffing company do you work with, ma'am? Oh, this isn't anyone. That, that's the wrong number. I'm sorry, sir. Okay. Have a good day. Thank you. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Well, I'm hoping you can... I signed up for some health insurance and I don't know if I got it through here or where, um, but I was wondering about my benefits, if I... if it was through here, if you could tell me. And then, um, when I would be maybe getting my, like, card for health insurance.

Speaker speaker_1: Okay. Okay.

Speaker speaker_2: I --

Speaker speaker_1: What staffing company... What staffing company do you work with, ma'am?

Speaker speaker_2: Oh, this isn't anyone. That, that's the wrong number. I'm sorry, sir.

Speaker speaker_1: Okay. Have a good day.

Speaker speaker_2: Thank you. Bye.