## Transcript: Chris Sofield (deactivated)-6536110972911616-5696563884113920

## **Full Transcript**

Your call is being forwarded to an automated voice message system. 630-805-4005 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Good afternoon. This message is for Sarah Seigerwalt. This is Chris with Benefits and a Card calling on behalf of Creative Circle, uh, returning a voice message that was left over the holiday period. Um, we understand that you wished to cancel by o- one of your plans. I believe it was the MEC plan. Um, we do need you to give us a call to verify that, just to make sure that we do not re-, either do not cancel anything that you don't want to cancel or if there are any other policies that you are enrolled into that you may want to cancel as well. Um, please give us a call back if you still wish to make any changes. Uh, we can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware we will be closed next Tuesday and Wednesday for New Year's. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call is being forwarded to an automated voice message system. 630-805-4005 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon. This message is for Sarah Seigerwalt. This is Chris with Benefits and a Card calling on behalf of Creative Circle, uh, returning a voice message that was left over the holiday period. Um, we understand that you wished to cancel by o- one of your plans. I believe it was the MEC plan. Um, we do need you to give us a call to verify that, just to make sure that we do not re-, either do not cancel anything that you don't want to cancel or if there are any other policies that you are enrolled into that you may want to cancel as well. Um, please give us a call back if you still wish to make any changes. Uh, we can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware we will be closed next Tuesday and Wednesday for New Year's. Thank you and have a wonderful day.