

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Uh, yes, Chris. I wanted to cancel my insurance. I just thought, uh... they said I had to call within seven days. Okay. What, um, staffing company do you work with? ASC, American Staff Corps. All right, and the last four of your Social? 7488. Okay. And your first and last name? Michael Greene. Okay. Uh, Mr. Greene, it looks like we'll need to create a file in order to opt you out of American Staff Corps' automatic enrollment. To get that done, I'm gonna need a little bit more information from you. Starting with I'll need your full Social at this time. Okay. 442-84-7488. Thank you. What's your current mailing address, sir? 17545 East Coffee Creek Road, Luther, Oklahoma 73054. Thank you. Your date of birth? 12/01/75. All right, thank you. And then a good phone number for you. Um, 572-208-1712. Thank you. All right. That's all I needed to create the file. I've got you opted out of automatic enrollment, you should be good to go. Anything else? Uh, that's all. Thank you so much. No problem, Mr. Greene. Thanks again for calling and have- All right. ... a wonderful day. You too. Thank you. You're welcome. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker_2: Uh, yes, Chris. I wanted to cancel my insurance. I just thought, uh... they said I had to call within seven days.

Speaker speaker_1: Okay. What, um, staffing company do you work with?

Speaker speaker_2: ASC, American Staff Corps.

Speaker speaker_1: All right, and the last four of your Social?

Speaker speaker_2: 7488.

Speaker speaker_1: Okay. And your first and last name?

Speaker speaker_2: Michael Greene.

Speaker speaker_1: Okay. Uh, Mr. Greene, it looks like we'll need to create a file in order to opt you out of American Staff Corps' automatic enrollment. To get that done, I'm gonna need

a little bit more information from you. Starting with I'll need your full Social at this time.

Speaker speaker_2: Okay. 442-84-7488.

Speaker speaker_1: Thank you. What's your current mailing address, sir?

Speaker speaker_2: 17545 East Coffee Creek Road, Luther, Oklahoma 73054.

Speaker speaker_1: Thank you. Your date of birth?

Speaker speaker_2: 12/01/75.

Speaker speaker_1: All right, thank you. And then a good phone number for you.

Speaker speaker_2: Um, 572-208-1712.

Speaker speaker_1: Thank you. All right. That's all I needed to create the file. I've got you opted out of automatic enrollment, you should be good to go. Anything else?

Speaker speaker_2: Uh, that's all. Thank you so much.

Speaker speaker_1: No problem, Mr. Greene. Thanks again for calling and have-

Speaker speaker_2: All right.

Speaker speaker_1: ... a wonderful day.

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: You're welcome. Bye now.