

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Yeah, uh, this is mister I'm calling ... what did y'all say I can, I can enroll for benefits? Yeah. We're a plan administrator for health insurance benefits for staffing companies. Um, do you work with a staffing company, sir? Yes, I do. Okay. What staffing company do you work with, sir? The Resource. The Resource? Okay. Um, so yeah. We're, uh... let me take a look at something here. Okay. So, um, were you, uh... are you like a brand new hire with them? Uh, I worked with them before. The job is I'm on is brand new. Okay. So, it could be that you're, you either were told that as... like, you, you possibly may be eligible as a rehire. We just need to verify that. Or, it could be just an, uh, something letting you know about upcoming open enrollment starting December 9th. Um... Okay. I believe that's what it is. Yeah. Yeah. The, if it mentioned open enrollment, open enrollment for The Resource Company starts on December 9th, runs from December 9th through January 31st. So yeah, you can give us a call, uh, during that window to enroll in anything if you wish to do so. Okay then. All right. Thank you. I'll do that. You're welcome. Thanks for calling and have a good day. All right. You do the same. All right. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Yeah, uh, this is mister I'm calling ... what did y'all say I can, I can enroll for benefits?

Speaker speaker_1: Yeah. We're a plan administrator for health insurance benefits for staffing companies. Um, do you work with a staffing company, sir?

Speaker speaker_2: Yes, I do.

Speaker speaker_1: Okay. What staffing company do you work with, sir?

Speaker speaker_2: The Resource.

Speaker speaker_1: The Resource? Okay. Um, so yeah. We're, uh... let me take a look at something here. Okay. So, um, were you, uh... are you like a brand new hire with them?

Speaker speaker_2: Uh, I worked with them before. The job is I'm on is brand new.

Speaker speaker_1: Okay. So, it could be that you're, you either were told that as... like, you, you possibly may be eligible as a rehire. We just need to verify that. Or, it could be just an, uh, something letting you know about upcoming open enrollment starting December 9th. Um...

Speaker speaker_2: Okay. I believe that's what it is.

Speaker speaker_1: Yeah. Yeah. The, if it mentioned open enrollment, open enrollment for The Resource Company starts on December 9th, runs from December 9th through January 31st. So yeah, you can give us a call, uh, during that window to enroll in anything if you wish to do so.

Speaker speaker_2: Okay then. All right. Thank you. I'll do that.

Speaker speaker_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker_2: All right. You do the same.

Speaker speaker_1: All right. Bye now.