

Transcript: Chris Sofield (deactivated)-6505626904084480-5607008680591360

Full Transcript

This is a voice message system. Your call may be monitored or recorded for quality assurance purposes. Uh, we can, don't care. Uh, leave your name and number and we'll get back to you. May God bless. Hi. Good afternoon. This message is for either Carly- Carla or Terry Maynard. This is Chris with Benefits in a Card calling on behalf of H.G. Stassing, returning a voicemail that was left with us. Um, yesterday we were closed th- due to inclement weather, so we do apologize that we were unable to assist you at the time. Um, per the voicemail, it sounds like you need assistance with filing a short-term disability claim. Unfortunately, that is not something that we can help with as we are just the enrollment administrator. We are not the actual insurance carrier. Uh, for short-term disability claims, you will need to get in contact with American Public Life directly. Uh, their phone number is 800-256-8606. Again, please get in contact with American Public Life. Their phone number is 800-256-8606. Thank you. Have a wonderful day.

Conversation Format

Speaker speaker_0: This is a voice message system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: Uh, we can, don't care. Uh, leave your name and number and we'll get back to you. May God bless.

Speaker speaker_2: Hi. Good afternoon. This message is for either Carly- Carla or Terry Maynard. This is Chris with Benefits in a Card calling on behalf of H.G. Stassing, returning a voicemail that was left with us. Um, yesterday we were closed th- due to inclement weather, so we do apologize that we were unable to assist you at the time. Um, per the voicemail, it sounds like you need assistance with filing a short-term disability claim. Unfortunately, that is not something that we can help with as we are just the enrollment administrator. We are not the actual insurance carrier. Uh, for short-term disability claims, you will need to get in contact with American Public Life directly. Uh, their phone number is 800-256-8606. Again, please get in contact with American Public Life. Their phone number is 800-256-8606. Thank you. Have a wonderful day.