

Transcript: Chris Sofield (deactivated)-6489765646221312-5602912613220352

Full Transcript

Thank you for calling Benefits on a Card, this is Chris. How can I help you today? I need to decline my medical coverage. Okay. What staffing company do you work with? American StaffCorps. And the last four of your Social? 2730. First and last name? Caroline Lee. Okay. Uh, Ms. Lee, in order to opt you out of autom- of automatic enrollment through American StaffCorps, I will need to create a file on the system for you requiring a little bit more information starting with I will need your full Social at this time. Okay. Are you ready? Yes, ma'am. Okay. 279... Oh, sorry, wait. I, I messed up. Uh, 679- Mm-hmm. ... 10 2730. Okay. What's your current mailing address? 1603 Forest Hill Drive. And the- Uh. ... city, state, and zip? Cramor, Oklahoma 74017. All right. Your date of birth? 5/13/06. Thank you. And then a good phone number. 479-445-9353. Thank you. All right. That's your file created and you opted out of automatic enrollment. You're good to go. Uh, you may receive a text message advising to get in contact with us to opt out of automatic enrollment, but since you've already, uh, given us a call, you can just disregard that text message if you get it. All right. Thank you so much. No problem. Thanks for calling and have a wonderful day. You too. Sure. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_1: I need to decline my medical coverage.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: American StaffCorps.

Speaker speaker_0: And the last four of your Social?

Speaker speaker_1: 2730.

Speaker speaker_0: First and last name?

Speaker speaker_1: Caroline Lee.

Speaker speaker_0: Okay. Uh, Ms. Lee, in order to opt you out of autom- of automatic enrollment through American StaffCorps, I will need to create a file on the system for you requiring a little bit more information starting with I will need your full Social at this time.

Speaker speaker_1: Okay. Are you ready?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Okay. 279... Oh, sorry, wait. I, I messed up. Uh, 679-

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: ... 10 2730.

Speaker speaker_0: Okay. What's your current mailing address?

Speaker speaker_1: 1603 Forest Hill Drive.

Speaker speaker_0: And the-

Speaker speaker_1: Uh.

Speaker speaker_0: ... city, state, and zip?

Speaker speaker_1: Cramor, Oklahoma 74017.

Speaker speaker_0: All right. Your date of birth?

Speaker speaker_1: 5/13/06.

Speaker speaker_0: Thank you. And then a good phone number.

Speaker speaker_1: 479-445-9353.

Speaker speaker_0: Thank you. All right. That's your file created and you opted out of automatic enrollment. You're good to go. Uh, you may receive a text message advising to get in contact with us to opt out of automatic enrollment, but since you've already, uh, given us a call, you can just disregard that text message if you get it.

Speaker speaker_1: All right. Thank you so much.

Speaker speaker_0: No problem. Thanks for calling and have a wonderful day.

Speaker speaker_1: You too.

Speaker speaker_0: Sure. Bye now.