

Transcript: Chris Sofield

(deactivated)-6481890569568256-5798860712525824

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Douglas Gaines. This is Chris with Benefits and a Card calling on behalf of MAU, calling regarding a health insurance enrollment form that you filled out. You selected both the Stay Healthy, uh, Employee Only Plan as well as the Stay Healthy Enhanced Family Plan. Um, you are not allowed to enroll into both levels of Stay Healthy at the same time. We do need to verify which level of Stay Healthy you want, um, and if you want the Stay Healthy Enhanced, if you do want it for family, we would need your dependents' information as well. Um, if you could, please give us a call back. We can be reached at 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, we will be proceeding with the lower level Stay Healthy plan for employee only. If you wish to make any changes to this or add any dependents, you have 30 days from the date of your first check to call us, pending an eligibility review. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon. This message is for Douglas Gaines. This is Chris with Benefits and a Card calling on behalf of MAU, calling regarding a health insurance enrollment form that you filled out. You selected both the Stay Healthy, uh, Employee Only Plan as well as the Stay Healthy Enhanced Family Plan. Um, you are not allowed to enroll into both levels of Stay Healthy at the same time. We do need to verify which level of Stay Healthy you want, um, and if you want the Stay Healthy Enhanced, if you do want it for family, we would need your dependents' information as well. Um, if you could, please give us a call back. We can be reached at 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, we will be proceeding with the lower level Stay Healthy plan for employee only. If you wish to make any changes to this or add any dependents, you have 30 days from the date of your first check to call us, pending an eligibility review. Thank you and have a wonderful day.