

## **Transcript: Chris Sofield**

**(deactivated)-6398944815923200-5436651621892096**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris, how can I help you today? Hello? Hello, thank you for calling Benefits in a Card, this is Chris, how can I help you today? My name is Ibrahim Kimbere. How can I help you today? What? How can I help you today? Can I help you with .... I'm sorry, uh, how can I help you, sir?

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card, this is Chris, how can I help you today?

Speaker speaker\_2: Hello?

Speaker speaker\_1: Hello, thank you for calling Benefits in a Card, this is Chris, how can I help you today?

Speaker speaker\_2: My name is Ibrahim Kimbere.

Speaker speaker\_1: How can I help you today?

Speaker speaker\_2: What?

Speaker speaker\_1: How can I help you today?

Speaker speaker\_2: Can I help you with ....

Speaker speaker\_1: I'm sorry, uh, how can I help you, sir?