

Transcript: Chris Sofield

(deactivated)-6377283470540800-5792548939677696

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Uh, hi, Chris. Um, I received a text message from you guys. I, um, recently, uh, started a job with Mega Force and it said that, um, if we hadn't already declined then you guys were gonna start, uh, a Benefit in a Card for 30 days after our first paycheck was received. Um, that's the... Is that the medical coverage? Uh, yes, sir. So, a little bit of clarification, that is not Benefits in a Card policy, that is actually Mega Force's policy that if you haven't declined insurance then they will automatically enroll you into an insurance plan that deducts from your paycheck. Um- Okay. Well, then that- If you don't want that- I... Yeah? If you don't want that, just let me know. I'll need to pull your file up in our system to opt you out of it. Okay. Yeah, that's... I, I don't want that, um, the medical insurance through them, no. Okay. What's the last four of your Social? 8695. And your first and last name? Carl Pollack. Thank you. Mr. Pollack, could you verify your address and your date of birth for me? Uh, it's 733 David Nobles Road, Robersonville, North Carolina 27871. And, uh, the birthdate is December 18th, 1978. Thank you. And then we have a phone number on file for you at 470-702-8736? Yes, sir. That's correct. All right. I have you opted out of the automatic enrollment and you are good to go. Anything else? That is it. Thank you, sir. You're welcome. Thanks for calling and have a wonderful day. And you as well. Thanks. Bye. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Uh, hi, Chris. Um, I received a text message from you guys. I, um, recently, uh, started a job with Mega Force and it said that, um, if we hadn't already declined then you guys were gonna start, uh, a Benefit in a Card for 30 days after our first paycheck was received. Um, that's the... Is that the medical coverage?

Speaker speaker_0: Uh, yes, sir. So, a little bit of clarification, that is not Benefits in a Card policy, that is actually Mega Force's policy that if you haven't declined insurance then they will automatically enroll you into an insurance plan that deducts from your paycheck. Um-

Speaker speaker_1: Okay. Well, then that-

Speaker speaker_0: If you don't want that-

Speaker speaker_1: I... Yeah?

Speaker speaker_0: If you don't want that, just let me know. I'll need to pull your file up in our system to opt you out of it.

Speaker speaker_1: Okay. Yeah, that's... I, I don't want that, um, the medical insurance through them, no.

Speaker speaker_0: Okay. What's the last four of your Social?

Speaker speaker_1: 8695.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Carl Pollack.

Speaker speaker_0: Thank you. Mr. Pollack, could you verify your address and your date of birth for me?

Speaker speaker_1: Uh, it's 733 David Nobles Road, Robersonville, North Carolina 27871. And, uh, the birthdate is December 18th, 1978.

Speaker speaker_0: Thank you. And then we have a phone number on file for you at 470-702-8736?

Speaker speaker_1: Yes, sir. That's correct.

Speaker speaker_0: All right. I have you opted out of the automatic enrollment and you are good to go. Anything else?

Speaker speaker_1: That is it. Thank you, sir.

Speaker speaker_0: You're welcome. Thanks for calling and have a wonderful day.

Speaker speaker_1: And you as well. Thanks. Bye.

Speaker speaker_0: Bye now.