

Transcript: Chris Sofield

(deactivated)-6357192012775424-6736888911151104

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hi, Chris. My name is Susan Cooper. Um, I'm calling because I received an email yesterday saying to activate a... an account today. And on it, it had a different customer service number than what I just called you on. Uh, would you happen to know if it's a legit thing? Should I even open it? What, uh, what customer service number was it? It's a 1-800-497-4856. Okay. And, uh, quick question, do you work with a staffing company? With a what? A, a temp agency, a staffing company? Oh yes, I work with MAU. Ah, okay. That would... that would do. Um, so yes, that is... that is a number for us, uh, 497-4856. Um, I do... uh, but I do know that MAU temps have the 5373 number as well. So it's... they're... they're both, they're both us. Okay. It's, it's a good thing I can go ahead and open it up and see what it's all about and get things going? Yes, ma'am. All right. Thank you, Chris. I just wanted to make sure that it was a good thing. No problem. I understand. All right. Thanks for calling and have a good day. You too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hi, Chris. My name is Susan Cooper. Um, I'm calling because I received an email yesterday saying to activate a... an account today. And on it, it had a different customer service number than what I just called you on. Uh, would you happen to know if it's a legit thing? Should I even open it?

Speaker speaker_1: What, uh, what customer service number was it?

Speaker speaker_2: It's a 1-800-497-4856.

Speaker speaker_1: Okay. And, uh, quick question, do you work with a staffing company?

Speaker speaker_2: With a what?

Speaker speaker_1: A, a temp agency, a staffing company?

Speaker speaker_2: Oh yes, I work with MAU.

Speaker speaker_1: Ah, okay. That would... that would do. Um, so yes, that is... that is a number for us, uh, 497-4856. Um, I do... uh, but I do know that MAU temps have the 5373 number as well. So it's... they're... they're both, they're both us.

Speaker speaker_2: Okay. It's, it's a good thing I can go ahead and open it up and see what it's all about and get things going?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: All right. Thank you, Chris. I just wanted to make sure that it was a good thing.

Speaker speaker_1: No problem. I understand. All right. Thanks for calling and have a good day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Bye now.