

## **Transcript: Chris Sofield**

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### **Full Transcript**

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Oh, yes. I'm trying to get some prices, uh, for the dental and vision. So, I think it's like, it's time for enrollment, so I'm trying to see if it's, you know, if I can get it or maybe call back to get it. So I'm just trying to get some prices right now. Okay. Which staffing company do you work with? MAU. Okay. One moment. Let me look at their information. Dental through MAU. Is it for just yourself? Yes. Dental for... If dental is \$3.51 per week and vision is \$2.15 per week. Okay. Per week. Okay. 3.51 and 2.15. Okay. So I need to try to see, make sure that my dental and vision, uh, do they, te- uh, where they accept y'all plan. So I need to call them and make sure before I go ahead and sign up for it. Do y'all have a list of companies that y'all do deal with or y'all don't? Um, so, for like the network for dental and vision? Um. Yes. For den- For dental, you can locate that information by going to [ampublic.com](http://ampublic.com). A-M public? Yes, ma'am. A as in apple, M as in Mike, public.com. Okay. Okay. And then for vision you can go to... Let's see here. It is [metlife.com/mybenefits](http://metlife.com/mybenefits) to be able to locate providers for vision. Okay. [Metlife.com/mybenefits](http://metlife.com/mybenefits). Yes, ma'am. All right. Okay. All right. Let me check with them because I think I have up until Friday to do some adding. Uh, yes, that's correct. Uh, MAU's open enrollment ends this Friday. Yes. Okay. Well, I'll give you a call back. All right. Well let me ask you another question. Oh, let me ask you one more thing. Well, let, let me ask you one more question. What about, um, like I have, go to an allergy specialist? So do y'all take that type of, um, or would it be up under medical? That, that would most likely be under medical. Okay. All right. All right. Thank you. You're welcome. Thanks for calling and have a good day. All right. Bye-bye. Bye now.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker\_1: Oh, yes. I'm trying to get some prices, uh, for the dental and vision. So, I think it's like, it's time for enrollment, so I'm trying to see if it's, you know, if I can get it or maybe call back to get it. So I'm just trying to get some prices right now.

Speaker speaker\_0: Okay. Which staffing company do you work with?

Speaker speaker\_1: MAU.

Speaker speaker\_0: Okay. One moment. Let me look at their information. Dental through MAU. Is it for just yourself?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Dental for... If dental is \$3.51 per week and vision is \$2.15 per week.

Speaker speaker\_1: Okay. Per week. Okay. 3.51 and 2.15. Okay. So I need to try to see, make sure that my dental and vision, uh, do they, te- uh, where they accept y'all plan. So I need to call them and make sure before I go ahead and sign up for it. Do y'all have a list of companies that y'all do deal with or y'all don't?

Speaker speaker\_0: Um, so, for like the network for dental and vision? Um.

Speaker speaker\_1: Yes.

Speaker speaker\_0: For den- For dental, you can locate that information by going to [ampublic.com](http://ampublic.com).

Speaker speaker\_1: A-M public?

Speaker speaker\_0: Yes, ma'am. A as in apple, M as in Mike, [public.com](http://public.com).

Speaker speaker\_1: Okay. Okay.

Speaker speaker\_0: And then for vision you can go to... Let's see here. It is [metlife.com/mybenefits](http://metlife.com/mybenefits) to be able to locate providers for vision.

Speaker speaker\_1: Okay. [Metlife.com/mybenefits](http://Metlife.com/mybenefits).

Speaker speaker\_0: Yes, ma'am.

Speaker speaker\_1: All right. Okay. All right. Let me check with them because I think I have up until Friday to do some adding.

Speaker speaker\_0: Uh, yes, that's correct. Uh, MAU's open enrollment ends this Friday.

Speaker speaker\_1: Yes. Okay. Well, I'll give you a call back.

Speaker speaker\_0: All right.

Speaker speaker\_1: Well let me ask you another question. Oh, let me ask you one more thing. Well, let, let me ask you one more question. What about, um, like I have, go to an allergy specialist? So do y'all take that type of, um, or would it be up under medical?

Speaker speaker\_0: That, that would most likely be under medical.

Speaker speaker\_1: Okay. All right. All right. Thank you.

Speaker speaker\_0: You're welcome. Thanks for calling and have a good day.

Speaker speaker\_1: All right. Bye-bye.

Speaker speaker\_0: Bye now.