Transcript: Chris Sofield (deactivated)-6324796209971200-6708669204873216

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hi. Um, I needed to call back and give my husband's Social Security number. Okay. Uh, what staffing company do you work with? Um, Care Builders At Home. Okay. And last four of your Social? Six, three, six, zero. All right. First and last name? Abigail Heim. Thank you. So could you verify your address and date of birth, please? 217 North Branch Street, um, Bay City, Michigan 48708, um, and 5/27/96. Thank you. Photo file of 989-326-7891? Yep. All right. And your husband's Social? Um, it is... 364-25-6307. All right. Thank you. We've got that updated. Was there anything else? Um, no. I just wanted to check on that price again for the everything. Uh, looks like you've enrolled into the VIP Prime plan, employee and spouse level, for \$94.37 per week. Per week? Okay. All right. Thank you. All right. Well, that's everything. Thanks again for calling. Have a wonderful day. Thank you. You too. Bye. You're welcome. Bye now.

Conversation Format

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hi. Um, I needed to call back and give my husband's Social Security number.

Speaker speaker_1: Okay. Uh, what staffing company do you work with?

Speaker speaker_2: Um, Care Builders At Home.

Speaker speaker 1: Okay. And last four of your Social?

Speaker speaker_2: Six, three, six, zero.

Speaker speaker_1: All right. First and last name?

Speaker speaker 2: Abigail Heim.

Speaker speaker_1: Thank you. So could you verify your address and date of birth, please?

Speaker speaker_2: 217 North Branch Street, um, Bay City, Michigan 48708, um, and 5/27/96.

Speaker speaker_1: Thank you. Photo file of 989-326-7891?

Speaker speaker_2: Yep.

Speaker speaker_1: All right. And your husband's Social?

Speaker speaker_2: Um, it is... 364-25-6307.

Speaker speaker_1: All right. Thank you. We've got that updated. Was there anything else?

Speaker speaker_2: Um, no. I just wanted to check on that price again for the everything.

Speaker speaker_1: Uh, looks like you've enrolled into the VIP Prime plan, employee and spouse level, for \$94.37 per week.

Speaker speaker_2: Per week? Okay. All right. Thank you.

Speaker speaker_1: All right. Well, that's everything. Thanks again for calling. Have a wonderful day.

Speaker speaker_2: Thank you. You too. Bye.

Speaker speaker_1: You're welcome. Bye now.