## Transcript: Chris Sofield (deactivated)-6299035832467456-4551724034998272

## **Full Transcript**

Go ahead. Mm-hmm. Bring her in, dude. Hello? Hello. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Um, I just got this card in the mail and I actually don't know how I received it. I don't remember signing up for it. Okay. Um... Do you work with a staffing company, sir? I did, but I quit about a couple weeks ago. I don't hear her. Turn it up. Okay. And what, uh, what staffing company were you with? Uh, American Staff Corps. That would be it. American Staff Corps has an automatic r- uh, enrollment process for all of their new hires, so if you did work for them in any capacity, you were enrolled into that. Um, but- Oh, okay. And the process is automatic. It would've sent the ID card out, um, based off of it going into effect. However, given that you stopped working for them, um, it probably just was only active for that one week before it, it ended up not being active anymore and that... But the ID card was already slated to go out. So if you're no longer working with them, you can just, you can just forget about it. I don't hear her. Turn it up. Oh, okay. Sounds good. Thank you so much, man. You're welcome. Thanks for calling. Have a good one. You too, man. Yeah, turn your phone.

## **Conversation Format**

Speaker speaker\_0: Go ahead.

Speaker speaker\_1: Mm-hmm. Bring her in, dude. Hello?

Speaker speaker\_2: Hello. Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker\_1: Um, I just got this card in the mail and I actually don't know how I received it. I don't remember signing up for it.

Speaker speaker\_2: Okay. Um... Do you work with a staffing company, sir?

Speaker speaker\_1: I did, but I quit about a couple weeks ago.

Speaker speaker\_0: I don't hear her. Turn it up.

Speaker speaker\_2: Okay. And what, uh, what staffing company were you with?

Speaker speaker\_1: Uh, American Staff Corps.

Speaker speaker\_2: That would be it. American Staff Corps has an automatic r- uh, enrollment process for all of their new hires, so if you did work for them in any capacity, you

were enrolled into that. Um, but-

Speaker speaker\_1: Oh, okay.

Speaker speaker\_2: And the process is automatic. It would've sent the ID card out, um, based off of it going into effect. However, given that you stopped working for them, um, it probably just was only active for that one week before it, it ended up not being active anymore and that... But the ID card was already slated to go out. So if you're no longer working with them, you can just, you can just forget about it.

Speaker speaker\_0: I don't hear her. Turn it up.

Speaker speaker\_1: Oh, okay. Sounds good. Thank you so much, man.

Speaker speaker\_2: You're welcome. Thanks for calling. Have a good one.

Speaker speaker\_1: You too, man.

Speaker speaker\_0: Yeah, turn your phone.