

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Uh, hello. I got a text that said I have three days from my first check to enroll in benefits. Okay, yeah. We're- And 00000000. Okay. Yeah, we're a plan administrator for health insurance benefits for various staffing companies. Um, were you looking to enroll in any health insurance? Uh, yeah. So what would those... Like, how would the policies look for that? Like... Do you mean, like, just exactly what kind of coverage they, they are and everything like that? Yeah, yeah, yeah. Yeah. Okay. Um... All right, let's see here. What, uh, what staffing company do you work with? Partners Personnel. Okay. So Partners offers a number of different policies. Things for, like, uh, medical, dental, vision, uh, short-term disability, life insurance, critical illness, accident coverage, uh, behavioral health, and identity protection. Um, so there are about, in total, maybe about 12 to 13 different plans, each with about four different price points depending on who all you're covering. Um, so as far as, like, how much it's gonna come out of your check every week, it could be anywhere from only a couple of dollars a week to over \$100 a week, as well as co- uh, coverage for each plan is completely dependent on the plan itself. Um, seeing as you are a new hire with them, um, if you... And you have 30 days from the date of your first check to make any decisions, if you would like, I can, um... If you would like, I can send you an email with an information packet that kind of goes over all of the plans that Partners Personnel offers. Gives you an idea of what all is available, what kinds of services are covered, and how much they would cost coming out of your check every week? Yes, I would love that. Okay. Uh, one moment. Let me pull this up. And what is your email? Seth, S-E-T-H-A-B-A-M-T, @gmail.com. That was sethadamt@gmail.com? Yes. Okay. All right, so I'll go ahead and send this information on over. It's gonna come from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. It may have gotten filtered there. Uh, just give that a read through- Okay. ... and then once you have an idea of what you want, just give us a call back and we'll help you out. That's perfect. Thank you very much. No problem. Thanks for calling and have a wonderful day. Bye. All right, bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Uh, hello. I got a text that said I have three days from my first check to enroll in benefits.

Speaker speaker_1: Okay, yeah. We're-

Speaker speaker_2: And 00000000.

Speaker speaker_1: Okay. Yeah, we're a plan administrator for health insurance benefits for various staffing companies. Um, were you looking to enroll in any health insurance?

Speaker speaker_2: Uh, yeah. So what would those... Like, how would the policies look for that?

Speaker speaker_1: Like... Do you mean, like, just exactly what kind of coverage they, they are and everything like that?

Speaker speaker_2: Yeah, yeah, yeah. Yeah.

Speaker speaker_1: Okay. Um... All right, let's see here. What, uh, what staffing company do you work with?

Speaker speaker_2: Partners Personnel.

Speaker speaker_1: Okay. So Partners offers a number of different policies. Things for, like, uh, medical, dental, vision, uh, short-term disability, life insurance, critical illness, accident coverage, uh, behavioral health, and identity protection. Um, so there are about, in total, maybe about 12 to 13 different plans, each with about four different price points depending on who all you're covering. Um, so as far as, like, how much it's gonna come out of your check every week, it could be anywhere from only a couple of dollars a week to over \$100 a week, as well as co- uh, coverage for each plan is completely dependent on the plan itself. Um, seeing as you are a new hire with them, um, if you... And you have 30 days from the date of your first check to make any decisions, if you would like, I can, um... If you would like, I can send you an email with an information packet that kind of goes over all of the plans that Partners Personnel offers. Gives you an idea of what all is available, what kinds of services are covered, and how much they would cost coming out of your check every week?

Speaker speaker_2: Yes, I would love that.

Speaker speaker_1: Okay. Uh, one moment. Let me pull this up. And what is your email?

Speaker speaker_2: Seth, S-E-T-H-A-B-A-M-T, @gmail.com.

Speaker speaker_1: That was sethadamt@gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. All right, so I'll go ahead and send this information on over. It's gonna come from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. It may have gotten filtered there. Uh, just give that a read through-

Speaker speaker_2: Okay.

Speaker speaker_1: ... and then once you have an idea of what you want, just give us a call back and we'll help you out.

Speaker speaker_2: That's perfect. Thank you very much.

Speaker speaker_1: No problem. Thanks for calling and have a wonderful day.

Speaker speaker_2: Bye.

Speaker speaker_1: All right, bye now.