

Transcript: Chris Sofield

(deactivated)-6270956993822720-5222191478390784

Full Transcript

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hello, thank you for calling Benefits on a Card. This is Chris. How can I help you today? This is ... Can you hear me? Yes, I can hear you now. How can I help you? Well, I'm s... uh, trying to see where my policy number, I have an insurance through my company, but I don't know what my policy number is Okay. So I can send a copy up. But I don't know what my policy number is. Okay. Okay, sir. What staffing company do you work with? Uh, ISS. And the last four... And the last four of your Social? 25007. All right, and your first and last name? Lewis Arrington. Thank you. Mr. Arrington, could you verify your address and your date of birth, please? Um, 20... uh... My date of birth is 11/29/1981. My address is 256 South Atlantic, Joliet, Mississippi 38701. Thank you. We have a phone number on file for you at 214-982-6888. Yes, sir. Okay. And then we have an email for you. It looks like larrington709@gmail.com. Yes, sir. Okay. One moment. So what I should be able to do for you is email a copy of your medical card directly on over to you. That'll go ahead and get that out as quickly as possible to you. Um, that should... uh, that'll have all the information for you to be able to set up any appointments. Okay? Thank you, sir. All right. Was there anything else? No, sir. All right. If that's everything, thanks for calling and have a wonderful day. You too. All right. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hello, thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_1: This is ... Can you hear me?

Speaker speaker_0: Yes, I can hear you now. How can I help you?

Speaker speaker_1: Well, I'm s... uh, trying to see where my policy number, I have an insurance through my company, but I don't know what my policy number is

Speaker speaker_0: Okay.

Speaker speaker_1: So I can send a copy up. But I don't know what my policy number is.

Speaker speaker_0: Okay. Okay, sir. What staffing company do you work with?

Speaker speaker_1: Uh, ISS.

Speaker speaker_0: And the last four... And the last four of your Social?

Speaker speaker_1: 25007.

Speaker speaker_0: All right, and your first and last name?

Speaker speaker_1: Lewis Arrington.

Speaker speaker_0: Thank you. Mr. Arrington, could you verify your address and your date of birth, please?

Speaker speaker_1: Um, 20... uh... My date of birth is 11/29/1981. My address is 256 South Atlantic, Joliet, Mississippi 38701.

Speaker speaker_0: Thank you. We have a phone number on file for you at 214-982-6888.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. And then we have an email for you. It looks like larrington709@gmail.com.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. One moment. So what I should be able to do for you is email a copy of your medical card directly on over to you. That'll go ahead and get that out as quickly as possible to you. Um, that should... uh, that'll have all the information for you to be able to set up any appointments. Okay?

Speaker speaker_1: Thank you, sir.

Speaker speaker_0: All right. Was there anything else?

Speaker speaker_1: No, sir.

Speaker speaker_0: All right. If that's everything, thanks for calling and have a wonderful day.

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye now.