

Transcript: Chris Sofield (deactivated)-6235912785575936-4742241405845504

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Oh, how you doing? My name's Stanley Green. I'm do- I'm doing all right Mr. Green. How about yourself? I'm good. I'm good. That's good to hear. How can I help you sir? Uh, is it time to renew for the year? Or, uh, I haven't heard- Um... .. anything from you guys. What staffing company do you work with sir? Um, MAU. Uh, we have not heard yet anything from MAU as to exactly when their open enrollment period is going to start. I do know it is t- uh, typically this month, but we haven't been given anything concrete yet. Oh, okay. All right. So- So- ... when you do you, we get an email right? Uh, yeah there should be some form of communication, there may be like an automated text or like an email, maybe some communication from MAU as well. Uh, just keep an eye out. Um, you should- there should be some sort of notice for you. Okay. Thank you. No problem. Thanks for calling and have a good one. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Oh, how you doing? My name's Stanley Green.

Speaker speaker_1: I'm do- I'm doing all right Mr. Green. How about yourself?

Speaker speaker_2: I'm good. I'm good.

Speaker speaker_1: That's good to hear. How can I help you sir?

Speaker speaker_2: Uh, is it time to renew for the year? Or, uh, I haven't heard-

Speaker speaker_1: Um...

Speaker speaker_2: ... anything from you guys.

Speaker speaker_1: What staffing company do you work with sir?

Speaker speaker_2: Um, MAU.

Speaker speaker_1: Uh, we have not heard yet anything from MAU as to exactly when their open enrollment period is going to start. I do know it is t- uh, typically this month, but we

haven't been given anything concrete yet.

Speaker speaker_2: Oh, okay. All right. So-

Speaker speaker_1: So-

Speaker speaker_2: ... when you do you, we get an email right?

Speaker speaker_1: Uh, yeah there should be some form of communication, there may be like an automated text or like an email, maybe some communication from MAU as well. Uh, just keep an eye out. Um, you should- there should be some sort of notice for you.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: No problem. Thanks for calling and have a good one.

Speaker speaker_2: You too.