## Transcript: Chris Sofield (deactivated)-6230673309777920-5702648923111424

## **Full Transcript**

Your call is being forwarded to the 2nd Voice Message System. Your call may be monitored and recorded for quality assurance purposes. Two, seven, zero, six, four, five, one, five, six, one is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Thank you, . Uh, good afternoon. This message is for Amy Jarboe. This is Chris with Benefits and a Card calling on behalf of Focus Workforce Management, calling regarding a health insurance enrollment that you submitted. Uh, you had selected you wanted coverage for yourself and your child or children, but we are missing required information to add them to the policy. We need any children's first and last names, dates of birth, and Social Security numbers to add them. If you could, please give us a call with this information, we can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, coverage will be set to employee only, and you'll have 30 days from the day of your first check to get in contact with us to add your children back on. Thank you. Have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call is being forwarded to the 2nd Voice Message System. Your call may be monitored and recorded for quality assurance purposes.

Speaker speaker\_1: Two, seven, zero, six, four, five, one, five, six, one is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Thank you, . Uh, good afternoon. This message is for Amy Jarboe. This is Chris with Benefits and a Card calling on behalf of Focus Workforce Management, calling regarding a health insurance enrollment that you submitted. Uh, you had selected you wanted coverage for yourself and your child or children, but we are missing required information to add them to the policy. We need any children's first and last names, dates of birth, and Social Security numbers to add them. If you could, please give us a call with this information, we can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Until we hear back from you, coverage will be set to employee only, and you'll have 30 days from the day of your first check to get in contact with us to add your children back on. Thank you. Have a wonderful day.