

Transcript: Chris Sofield

(deactivated)-6127537870127104-5498559555747840

Full Transcript

... everything going faster right now. I'm kicking this guy's ass. Okay, let's do that. Hi. Hello? Hi, thank you for calling Benefits in a Card. This is Chris. How can I help you today? Is this from staffing? They don't know how much they- Uh, this is Benefits in a Card. We are a plan administrator for health insurance benefits for various staffing companies, but if you're trying to reach the staffing company for, like, a job or anything, this is not the right number. No, I'm not reaching for a job. I'm reaching because I need a W-2 form, a replacement. Yeah, we have nothing, we have nothing to do with W-2s either. If it's not- Okay. ... insurance related, then we don't handle it, unfortunately. Okay, because I got a text, so I just assumed. All right. All right, have a good day. So, I'll have to contact... Do you have their number? No, ma'am. Hmm.

Conversation Format

Speaker speaker_0: ... everything going faster right now. I'm kicking this guy's ass.

Speaker speaker_1: Okay, let's do that.

Speaker speaker_2: Hi. Hello?

Speaker speaker_1: Hi, thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Is this from staffing? They don't know how much they-

Speaker speaker_1: Uh, this is Benefits in a Card. We are a plan administrator for health insurance benefits for various staffing companies, but if you're trying to reach the staffing company for, like, a job or anything, this is not the right number.

Speaker speaker_2: No, I'm not reaching for a job. I'm reaching because I need a W-2 form, a replacement.

Speaker speaker_1: Yeah, we have nothing, we have nothing to do with W-2s either. If it's not-

Speaker speaker_2: Okay.

Speaker speaker_1: ... insurance related, then we don't handle it, unfortunately.

Speaker speaker_2: Okay, because I got a text, so I just assumed. All right.

Speaker speaker_1: All right, have a good day.

Speaker speaker_2: So, I'll have to contact... Do you have their number?

Speaker speaker_1: No, ma'am.

Speaker speaker_2: Hmm.