

Transcript: Chris Sofield

(deactivated)-6105906233262080-6567113377497088

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Uh, yeah, I just need to call and let, let y'all know that I do not want the coverage. Okay. What staffing company do you work with? Uh, American s- uh, American Staffing. American, in Claremore, Oklahoma. Okay. Uh, we, we partner with two companies with similar names like that. Is it Americus- American Staff Corps or Ameristaff? It's America Staff Corps. Okay. Just wanted to make sure. And the last four of your Social? 3791. Thank you. And your first and last name? Randy Boler. Okay, Mr. Boler, it doesn't look like we have that file in our system, so we'll need to create it in order to opt you out of their automatic enrollment. To get that done, I'll need some, uh, more information from you. Um... Okay. Starting with, I will need your full Social at this time. 454-81-3791. Okay. All right. Your, uh... What is your current mailing address, sir? It is 418 East 4th Street, Claremore, Oklahoma 74017. Thank you. Your date of birth? 4/14 of 1971. And then a good phone number for you. It would be 629-539-0936. All right. All right, I've got you opted out of automatic enrollment. You are good to go. Anything else? That'd be it. Thank you. You're very welcome. Thanks for calling. Have a wonderful day. Okay, bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_2: Uh, yeah, I just need to call and let, let y'all know that I do not want the coverage.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Uh, American s- uh, American Staffing. American, in Claremore, Oklahoma.

Speaker speaker_1: Okay. Uh, we, we partner with two companies with similar names like that. Is it Americus- American Staff Corps or Ameristaff?

Speaker speaker_2: It's America Staff Corps.

Speaker speaker_1: Okay. Just wanted to make sure. And the last four of your Social?

Speaker speaker_2: 3791.

Speaker speaker_1: Thank you. And your first and last name?

Speaker speaker_2: Randy Boler.

Speaker speaker_1: Okay, Mr. Boler, it doesn't look like we have that file in our system, so we'll need to create it in order to opt you out of their automatic enrollment. To get that done, I'll need some, uh, more information from you. Um...

Speaker speaker_2: Okay.

Speaker speaker_1: Starting with, I will need your full Social at this time.

Speaker speaker_2: 454-81-3791.

Speaker speaker_1: Okay. All right. Your, uh... What is your current mailing address, sir?

Speaker speaker_2: It is 418 East 4th Street, Claremore, Oklahoma 74017.

Speaker speaker_1: Thank you. Your date of birth?

Speaker speaker_2: 4/14 of 1971.

Speaker speaker_1: And then a good phone number for you.

Speaker speaker_2: It would be 629-539-0936.

Speaker speaker_1: All right. All right, I've got you opted out of automatic enrollment. You are good to go. Anything else?

Speaker speaker_2: That'd be it. Thank you.

Speaker speaker_1: You're very welcome. Thanks for calling. Have a wonderful day.

Speaker speaker_2: Okay, bye-bye.

Speaker speaker_1: Bye now.