## Transcript: Chris Sofield (deactivated)-6091084838518784-6185079258267648

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, you have reached Andy Mann Hunter LLC. We are either away from the phone right now or it's just another customer. If you wouldn't mind, please leave your first, your last name, your email, your service address and a brief description of why you're calling. You can also text this phone line. Thank you and have a blessed rest of your day. Bye-bye. At the tone, please leave your message. When you've finished recording, you may hang up or press one for more options. Hi, good afternoon. This message is for Hunter Cole Sparks. This is Chris with Benefits in a Card calling on behalf of BG Staffing returning a voice mail that you left with us Friday night regarding some issues with logging into your virtual primary care account. Looking at your file, it looks like your coverage is no longer active. Uh, there has been a lapse of time in which there were no deductions being taken out of any sort of paycheck to pay for the insurance premium, and as such, your virtual primary care plan is no longer effective. Um, if you have any questions or need any further assistance, feel free to call us back. We could be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you. Have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, you have reached Andy Mann Hunter LLC. We are either away from the phone right now or it's just another customer. If you wouldn't mind, please leave your first, your last name, your email, your service address and a brief description of why you're calling. You can also text this phone line. Thank you and have a blessed rest of your day. Bye-bye.

Speaker speaker\_0: At the tone, please leave your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Hi, good afternoon. This message is for Hunter Cole Sparks. This is Chris with Benefits in a Card calling on behalf of BG Staffing returning a voice mail that you left with us Friday night regarding some issues with logging into your virtual primary care account. Looking at your file, it looks like your coverage is no longer active. Uh, there has been a lapse of time in which there were no deductions being taken out of any sort of paycheck to pay for the insurance premium, and as such, your virtual primary care plan is no longer effective. Um, if you have any questions or need any further assistance, feel free to call us back. We could be reached at 800-497-4856. We are open Monday through Friday, 8:00

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