

Transcript: Chris Sofield (deactivated)-6082631044218880-4894572827164672

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Kimberly Dandler. This is Chris with Benefits on a Card calling on behalf of Oxford. Um, we're calling regarding a voicemail that was left with us on Friday, uh, requesting to enroll in insurance benefits. Per the information on our system, it looks like your, uh, 30-day window after your first check would've, uh, would've been up on January 1st. Uh, so unfortunately at the time of your call, you were outside of any sort of eligibility window to enroll. At this time, you will need a qualifying life event to enroll, something like losing insurance from another insurance company entirely. If you have any further questions or need any further assistance, feel free to give us a call back. We can be reached at 800-497-4856, and we're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you, and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. This message is for Kimberly Dandler. This is Chris with Benefits on a Card calling on behalf of Oxford. Um, we're calling regarding a voicemail that was left with us on Friday, uh, requesting to enroll in insurance benefits. Per the information on our system, it looks like your, uh, 30-day window after your first check would've, uh, would've been up on January 1st. Uh, so unfortunately at the time of your call, you were outside of any sort of eligibility window to enroll. At this time, you will need a qualifying life event to enroll, something like losing insurance from another insurance company entirely. If you have any further questions or need any further assistance, feel free to give us a call back. We can be reached at 800-497-4856, and we're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you, and have a wonderful day.