

Transcript: Chris Sofield

(deactivated)-6053859403710464-5494768948166656

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Um, yes, I've been receiving messages saying I have 30 days to enroll in benefits, and I just wanted to get more details on what these benefits were. Uh, for health insurance. Uh, we're a plan administrator for those kinds of benefits for staffing companies. Yeah, um, is it just health insurance or do you guys have, like, dental, vision? Uh, yeah, it, it... well, it depends on the company you work with, but most of them do offer... we have medical, dental, vision, and a couple of other options as well. Um, if, if- Okay. ... you would like, if you want to give me an email address and let me know what staffing company you work with, um, I can actually send you an information packet that goes over the plans that your, that your employer offers. Give you an idea of what all is available and, uh, what, what all is covered and how much everything will cost. Yeah, that sounds great. Um, will it tell me how to, like, enroll, like, do I just call back this number and be like, "Hey, I wanna enroll?" Yeah, you just give us a call back on this number or also depending on the... your employer, uh, some of them may also have an online enrollment portal as well. Um, but yeah, that's pretty much... you can either give us a call or enroll online or fill out, like, a form at your, at your staffing company's, like, local office or, or whatever. Uh, there's a couple of different ways that you could do that. Okay. Yeah. Um, yeah, I'll go ahead and give you my email. Do you need to know who the staffing company is first? Uh, yes, I will need to know that first. Uh, who's the staffing company, sir? Uh, Partners Personnel. Okay. Um, all right. Partners Personnel. And now, I do know they, they do not have the online enrollment portal, so, um, you'll have to give us a call back for... to enroll with them. Um, but, uh, go ahead- Okay. ... with your email, sir. Uh, williamsjc26@gmail.com. That was williamsjc... now, is that 26 or 126? 26. So two sixes. 26. So just two sixes. @gmail, you said? Correct. All right. Okay. So the information packet is being sent off. It's coming from info@benefitsandacard.com. If you don't see this, uh... if you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Uh, just give that a read through and once you have an idea of what you want, just give us a call back. All right. Thank you so much. You're welcome. Thanks for calling and have a wonderful day. Thank you. You as well. Nice to meet you, bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Um, yes, I've been receiving messages saying I have 30 days to enroll in benefits, and I just wanted to get more details on what these benefits were.

Speaker speaker_1: Uh, for health insurance. Uh, we're a plan administrator for those kinds of benefits for staffing companies.

Speaker speaker_2: Yeah, um, is it just health insurance or do you guys have, like, dental, vision?

Speaker speaker_1: Uh, yeah, it, it... well, it depends on the company you work with, but most of them do offer... we have medical, dental, vision, and a couple of other options as well. Um, if, if-

Speaker speaker_2: Okay.

Speaker speaker_1: ... you would like, if you want to give me an email address and let me know what staffing company you work with, um, I can actually send you an information packet that goes over the plans that your, that your employer offers. Give you an idea of what all is available and, uh, what, what all is covered and how much everything will cost.

Speaker speaker_2: Yeah, that sounds great. Um, will it tell me how to, like, enroll, like, do I just call back this number and be like, "Hey, I wanna enroll?"

Speaker speaker_1: Yeah, you just give us a call back on this number or also depending on the... your employer, uh, some of them may also have an online enrollment portal as well. Um, but yeah, that's pretty much... you can either give us a call or enroll online or fill out, like, a form at your, at your staffing company's, like, local office or, or whatever. Uh, there's a couple of different ways that you could do that.

Speaker speaker_2: Okay. Yeah. Um, yeah, I'll go ahead and give you my email. Do you need to know who the staffing company is first?

Speaker speaker_1: Uh, yes, I will need to know that first. Uh, who's the staffing company, sir?

Speaker speaker_2: Uh, Partners Personnel.

Speaker speaker_1: Okay. Um, all right. Partners Personnel. And now, I do know they, they do not have the online enrollment portal, so, um, you'll have to give us a call back for... to enroll with them. Um, but, uh, go ahead-

Speaker speaker_2: Okay.

Speaker speaker_0: ... with your email, sir.

Speaker speaker_2: Uh, williamsjc26@gmail.com.

Speaker speaker_1: That was williamsjc... now, is that 26 or 126?

Speaker speaker_2: 26. So two sixes.

Speaker speaker_1: 26. So just two sixes. @gmail, you said?

Speaker speaker_2: Correct.

Speaker speaker_1: All right. Okay. So the information packet is being sent off. It's coming from info@benefitsandacard.com. If you don't see this, uh... if you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Uh, just give that a read through and once you have an idea of what you want, just give us a call back.

Speaker speaker_2: All right. Thank you so much.

Speaker speaker_1: You're welcome. Thanks for calling and have a wonderful day.

Speaker speaker_2: Thank you. You as well.

Speaker speaker_1: Nice to meet you, bye.