

Transcript: Chris Sofield (deactivated)-6046514885902336-5472486701875200

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yeah, this is, um, Ramon Corona. I was just calling to sign up for the benefits. Okay. What staffing company do you work with? Uh, Bell Cardy Package. That's the staffing company? No, the staffing is a personal... Uh, let me check it here. Partners Personal. Okay. And what's the last four of your Social? 0578. Okay. One moment. All right, Mr. Corona, could you verify your address and your date of birth for me, please? Uh, 2920 Rosewood Avenue, Ceres, California. 95307. July 7th, 1992. Thank you. Phone on file of 605-5253. Is that correct? Correct. And let's see here. Have you had a chance to review any of the information on the benefits that Partners Personnel is offering you? Uh, no I'm, nothing, I haven't seen like, um... Oh. Okay. If you, if you would like, um, I can email you an information packet that goes over the plans that per- uh, they offer. Gives you an idea of what all is available, what's covered, and how much everything will cost coming out of your check every week. Okay, that'll be, that'll be okay. All right. Um, can you confirm- Uh, do you know how long, how long... Do you know how long- Sorry, go ahead. ... do I have for... Do you know how long do I have for signing up? Uh, yeah, your deadline's gonna be November 27, so you've got about two more weeks. Okay, uh, if you could send that to my email, um, I could double-check to see. Yeah, we've got that email on file as corona ramon 0707@hotmail.com. Is that correct? Uh, corona ramon 0707 at gmail instead of hotmail. Oh, it should be h- it should be gmail? Got it. Okay. One moment. Yeah. All right. We'll, we'll send that on over to that email address. That's gonna come from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there. Um, once you've given that a read through, just give us a call back and, and, uh, we'll be able to set up any sort of enrollment for you. Okay, sounds good. All right. Anything else? No, I was just trying to sign up. Uh, I'll, I'll take a look, um, to see what you guys provide. All right then. Well, if that's everything, thanks again for calling and have a wonderful day. Thank you. All right. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yeah, this is, um, Ramon Corona. I was just calling to sign up for the benefits.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Uh, Bell Cardy Package.

Speaker speaker_1: That's the staffing company?

Speaker speaker_2: No, the staffing is a personal... Uh, let me check it here. Partners Personal.

Speaker speaker_1: Okay. And what's the last four of your Social?

Speaker speaker_2: 0578.

Speaker speaker_1: Okay. One moment. All right, Mr. Corona, could you verify your address and your date of birth for me, please?

Speaker speaker_2: Uh, 2920 Rosewood Avenue, Ceres, California. 95307. July 7th, 1992.

Speaker speaker_1: Thank you. Phone on file of 605-5253. Is that correct?

Speaker speaker_2: Correct.

Speaker speaker_1: And let's see here. Have you had a chance to review any of the information on the benefits that Partners Personnel is offering you?

Speaker speaker_2: Uh, no I'm, nothing, I haven't seen like, um...

Speaker speaker_1: Oh. Okay. If you, if you would like, um, I can email you an information packet that goes over the plans that per- uh, they offer. Gives you an idea of what all is available, what's covered, and how much everything will cost coming out of your check every week.

Speaker speaker_2: Okay, that'll be, that'll be okay.

Speaker speaker_1: All right. Um, can you confirm-

Speaker speaker_2: Uh, do you know how long, how long... Do you know how long-

Speaker speaker_1: Sorry, go ahead.

Speaker speaker_2: ... do I have for... Do you know how long do I have for signing up?

Speaker speaker_1: Uh, yeah, your deadline's gonna be November 27, so you've got about two more weeks.

Speaker speaker_2: Okay, uh, if you could send that to my email, um, I could double-check to see.

Speaker speaker_1: Yeah, we've got that email on file as corona ramon 0707@hotmail.com. Is that correct?

Speaker speaker_2: Uh, corona ramon 0707 at gmail instead of hotmail.

Speaker speaker_1: Oh, it should be h- it should be gmail? Got it. Okay. One moment.

Speaker speaker_2: Yeah.

Speaker speaker_1: All right. We'll, we'll send that on over to that email address. That's gonna come from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. Might have gotten filtered there. Um, once you've given that a read through, just give us a call back and, and, uh, we'll be able to set up any sort of enrollment for you.

Speaker speaker_2: Okay, sounds good.

Speaker speaker_1: All right. Anything else?

Speaker speaker_2: No, I was just trying to sign up. Uh, I'll, I'll take a look, um, to see what you guys provide.

Speaker speaker_1: All right then. Well, if that's everything, thanks again for calling and have a wonderful day.

Speaker speaker_2: Thank you.

Speaker speaker_1: All right. Bye now.