

Transcript: Chris Sofield (deactivated)-6041061900206080-4774830178091008

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hi, Chris. My name is Krista Williamson. I am calling because I want to cancel my Benefits in a Card plan, and I tried to do it online, and I couldn't recall any registration that I had done. So, I'm calling you to see if I can cancel it. Okay. No problem. Uh, what staffing company do you work with? Creative Circle. And the last four of your Social? 3894. Thank you. And let's see here. One moment. Ms. Williamson, could you verify your address and your date of birth for me, please? Uh, my address is 1225 North 36th Street, Unit 1044 in Phoenix. Date of birth is 6/1/68. Thank you. And the rest of your address? I need the state and ZIP code as well. Oh. Phoenix, Arizona 85008. All right. We have a phone number on file 602-751-3557. Is that correct? Yeah. And we have an email on file of kmwphx7 at gmail.com? Yeah. Okay. All right. ...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hi, Chris. My name is Krista Williamson. I am calling because I want to cancel my Benefits in a Card plan, and I tried to do it online, and I couldn't recall any registration that I had done. So, I'm calling you to see if I can cancel it.

Speaker speaker_1: Okay. No problem. Uh, what staffing company do you work with?

Speaker speaker_2: Creative Circle.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 3894.

Speaker speaker_1: Thank you. And let's see here. One moment. Ms. Williamson, could you verify your address and your date of birth for me, please?

Speaker speaker_2: Uh, my address is 1225 North 36th Street, Unit 1044 in Phoenix. Date of birth is 6/1/68.

Speaker speaker_1: Thank you. And the rest of your address? I need the state and ZIP code as well.

Speaker speaker_2: Oh. Phoenix, Arizona 85008.

Speaker speaker_1: All right. We have a phone number on file 602-751-3557. Is that correct?

Speaker speaker_2: Yeah.

Speaker speaker_1: And we have an email on file of kmwphx7 at gmail.com?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. All right. ...