

Transcript: Chris Sofield

(deactivated)-6029888780025856-5646963202899968

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Uh, hi. Um, I just recently s- signed on with Surge Staffing and, uh, I, like, heard about, like, the, like, insurance thing. Uh, I was calling to cancel that thing. Okay. What's the last four of your social? 9067. Your first and last name? Blake Pry. Doesn't look like we have that file on our system for you, most likely because you are a new hire. Um, in order to get you opted out of Surge's automatic enrollment system, I will need to, uh, create that file for you. Mr. Pryor, that is going to require me getting some more information from you. Starting with, I will need your full social at this time. Okay. 287-08-9067. Thank you. What is your current mailing address? 390 8th Avenue, Apartment C4, Galion, Ohio. And the ZIP? 44833. Thank you. Your date of birth? September 29th, 2003. And then, a good phone number for you. 419-517-7972. Thank you. Oh, wait. No, not- not-... Wait, no. Not 5... I messed that up. Can I retry? Go ahead. 419-561-7972. Thank you. All right. I have your file created and you've been opted out of automatic enrollment. Um, you may receive a text message advising to get in contact with us regarding automatic enrollment, but since you've already called us and done this, if you receive that text message, you can just disregard it. Anything else? Nope, that's it. All right. If that's everything, thanks again for calling and have a wonderful day. Thank you. You, too. You're welcome. Bye now. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Uh, hi. Um, I just recently s- signed on with Surge Staffing and, uh, I, like, heard about, like, the, like, insurance thing. Uh, I was calling to cancel that thing.

Speaker speaker_0: Okay. What's the last four of your social?

Speaker speaker_1: 9067.

Speaker speaker_0: Your first and last name?

Speaker speaker_1: Blake Pry.

Speaker speaker_0: Doesn't look like we have that file on our system for you, most likely because you are a new hire. Um, in order to get you opted out of Surge's automatic enrollment system, I will need to, uh, create that file for you. Mr. Pryor, that is going to require

me getting some more information from you. Starting with, I will need your full social at this time.

Speaker speaker_1: Okay. 287-08-9067.

Speaker speaker_0: Thank you. What is your current mailing address?

Speaker speaker_1: 390 8th Avenue, Apartment C4, Galion, Ohio.

Speaker speaker_0: And the ZIP?

Speaker speaker_1: 44833.

Speaker speaker_0: Thank you. Your date of birth?

Speaker speaker_1: September 29th, 2003.

Speaker speaker_0: And then, a good phone number for you.

Speaker speaker_1: 419-517-7972.

Speaker speaker_0: Thank you.

Speaker speaker_1: Oh, wait. No, not- not-... Wait, no. Not 5... I messed that up. Can I retry?

Speaker speaker_0: Go ahead.

Speaker speaker_1: 419-561-7972.

Speaker speaker_0: Thank you. All right. I have your file created and you've been opted out of automatic enrollment. Um, you may receive a text message advising to get in contact with us regarding automatic enrollment, but since you've already called us and done this, if you receive that text message, you can just disregard it. Anything else?

Speaker speaker_1: Nope, that's it.

Speaker speaker_0: All right. If that's everything, thanks again for calling and have a wonderful day.

Speaker speaker_1: Thank you. You, too.

Speaker speaker_0: You're welcome. Bye now.

Speaker speaker_1: Bye.