

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yes, hi. I just have a couple of questions, um, if you could answer. Um, I moved to Connecticut but I'm still working with ACC. So, if I get enrolled in your health plan, um, would I have to use New York, um, doctors? Yeah. So, the, the, mm, the network for the insurance policy, there are per- there are providers all over the US that are in that network. So, it's not... It doesn't, like, require you to go to a specific state or stay in a specific state or anything like that. Okay. And, um, can you, um... Can I put my husband and my son, he is 19, um- Yeah. ... how, how does that work? Uh, you put that- Like I put- ... you're able to- Mm-hmm. ... uh, for, for both of them, you would just select Employee and Family Coverage. Okay. And, um, for the coverage, does it go, um, based off how much you're working or how would the, um, deductions per week from your paycheck, how long would that part, um, work out? It's just the, the amount you see is what comes out of your paycheck every week. 'Cause I'm not enrolled yet, that's why, that's why I'm asking. Yes. So, so the, the deductions, it's just a flat deduction amount every week. So do you have an idea how much that, uh, would be or- Um, yeah, that... It's... That's gonna depend on what policy you enroll into, what combination of policies you select, and all of that information. Um, if you want to provide me with an email address, I can send you an information packet that goes over all of the plans that your staffing company offers. It gives... And it will give you pricing information for each one. Um, you said you're with ATC? Yes. Um, my email is S as in Sam Warren0191- Mm-hmm. ... @gmail.com. SWarren, W-A-R-R-E-N 0191 @gmail? Yeah, @gmail.com. Got it. All right, I'll send that information packet to you. That's coming from info@benefitsinacard.com. Uh, just give that a read through. That should give you all the information you need. Um, and if you have any further questions or if you, uh, if you're ready to enroll, just give us a call back. Okay. One other question. Mm-hmm. For a 401- Mm-hmm. ... um, would that be a different department? You would need to talk to ATC about that. We don't, we don't handle anything related to that. Okay. So I would have to speak with my money..... I, I'm not sure who you would have to speak with. I just know that's some, something through ATC directly. I don't, I don't know exactly who though. Okay. Uh, no problem. Thank you so much. You're welcome. Have a good day. Okay. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yes, hi. I just have a couple of questions, um, if you could answer. Um, I moved to Connecticut but I'm still working with ACC. So, if I get enrolled in your health plan, um, would I have to use New York, um, doctors?

Speaker speaker_1: Yeah. So, the, the, mm, the network for the insurance policy, there are per- there are providers all over the US that are in that network. So, it's not... It doesn't, like, require you to go to a specific state or stay in a specific state or anything like that.

Speaker speaker_2: Okay. And, um, can you, um... Can I put my husband and my son, he is 19, um-

Speaker speaker_1: Yeah.

Speaker speaker_2: ... how, how does that work?

Speaker speaker_1: Uh, you put that-

Speaker speaker_2: Like I put-

Speaker speaker_1: ... you're able to-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... uh, for, for both of them, you would just select Employee and Family Coverage.

Speaker speaker_2: Okay. And, um, for the coverage, does it go, um, based off how much you're working or how would the, um, deductions per week from your paycheck, how long would that part, um, work out?

Speaker speaker_1: It's just the, the amount you see is what comes out of your paycheck every week.

Speaker speaker_2: 'Cause I'm not enrolled yet, that's why, that's why I'm asking.

Speaker speaker_1: Yes. So, so the, the deductions, it's just a flat deduction amount every week.

Speaker speaker_2: So do you have an idea how much that, uh, would be or-

Speaker speaker_1: Um, yeah, that... It's... That's gonna depend on what policy you enroll into, what combination of policies you select, and all of that information. Um, if you want to provide me with an email address, I can send you an information packet that goes over all of the plans that your staffing company offers. It gives... And it will give you pricing information for each one. Um, you said you're with ATC?

Speaker speaker_2: Yes. Um, my email is S as in Sam Warren0191-

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ... @gmail.com.

Speaker speaker_1: SWarren, W-A-R-R-E-N 0191 @gmail?

Speaker speaker_2: Yeah, @gmail.com.

Speaker speaker_1: Got it. All right, I'll send that information packet to you. That's coming from info@benefitsinacard.com. Uh, just give that a read through. That should give you all the information you need. Um, and if you have any further questions or if you, uh, if you're ready to enroll, just give us a call back.

Speaker speaker_2: Okay. One other question.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: For a 401-

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ... um, would that be a different department?

Speaker speaker_1: You would need to talk to ATC about that. We don't, we don't handle anything related to that.

Speaker speaker_2: Okay. So I would have to speak with my money.....

Speaker speaker_1: I, I'm not sure who you would have to speak with. I just know that's some, something through ATC directly. I don't, I don't know exactly who though.

Speaker speaker_2: Okay. Uh, no problem. Thank you so much.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: Okay. You too.