

## **Transcript: Chris Sofield (deactivated)-5961905990057984-5529604982358016**

### **Full Transcript**

Benefits on a Card, this is Chris. How can I help you today? Hey, Chris, um, I'm, I'm with a staffing agency and, um, I auto automatically enroll me until I get paid the first time, but after I get paid the first time, um, I can opt out and that's what I'm calling for. Okay. What staffing company do you work with? Um, hang on. Carlton Staffing. Okay. And the last four of your Social? 4737. Your first and last name? Robert Booker. All right. Mr. Booker, could you verify your address and your date of birth for me please? Yeah. 10855 Eagle Drive, Apartment 722, uh, Bay Point, Texas 77523. Can you see my date of birth? Yes, sir. All right. 02141978. Thank you. Phone number on file we have is 832-784-0083. Is that correct? Yes. Okay. All right. It looks like the automatic enrollment is already processed enough to be a pending enrollment. I'll do a cancellation on it, but please be aware you may still see one deduction providing one week of coverage, but that should be the only one you see. Okay. You said that, that would... That was the one that I just got paid, like, this past Friday, so that's probably the one you see, yeah? Uh, like I said, we don't... We don't see anything yet. I'm letting you know that there is a possibility you could see one deduction providing one week of coverage. Oh, okay. Gotcha. All right. Anything else? No, sir. That's it. We're all set? Yes, sir. We're all set. All right. Have a good day, bro. You too. Thanks for calling. All right. Bye. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker\_1: Hey, Chris, um, I'm, I'm with a staffing agency and, um, I auto automatically enroll me until I get paid the first time, but after I get paid the first time, um, I can opt out and that's what I'm calling for.

Speaker speaker\_0: Okay. What staffing company do you work with?

Speaker speaker\_1: Um, hang on. Carlton Staffing.

Speaker speaker\_0: Okay. And the last four of your Social?

Speaker speaker\_1: 4737.

Speaker speaker\_0: Your first and last name?

Speaker speaker\_1: Robert Booker.

Speaker speaker\_0: All right. Mr. Booker, could you verify your address and your date of birth for me please?

Speaker speaker\_1: Yeah. 10855 Eagle Drive, Apartment 722, uh, Bay Point, Texas 77523. Can you see my date of birth?

Speaker speaker\_0: Yes, sir.

Speaker speaker\_1: All right. 02141978.

Speaker speaker\_0: Thank you. Phone number on file we have is 832-784-0083. Is that correct?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. All right. It looks like the automatic enrollment is already processed enough to be a pending enrollment. I'll do a cancellation on it, but please be aware you may still see one deduction providing one week of coverage, but that should be the only one you see.

Speaker speaker\_1: Okay. You said that, that would... That was the one that I just got paid, like, this past Friday, so that's probably the one you see, yeah?

Speaker speaker\_0: Uh, like I said, we don't... We don't see anything yet. I'm letting you know that there is a possibility you could see one deduction providing one week of coverage.

Speaker speaker\_1: Oh, okay. Gotcha.

Speaker speaker\_0: All right. Anything else?

Speaker speaker\_1: No, sir. That's it. We're all set?

Speaker speaker\_0: Yes, sir. We're all set.

Speaker speaker\_1: All right. Have a good day, bro.

Speaker speaker\_0: You too. Thanks for calling.

Speaker speaker\_1: All right. Bye.

Speaker speaker\_0: Bye-bye.