

Transcript: Chris Sofield

(deactivated)-5954292630372352-5990838691643392

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yes, I'd like to sign up, but I'm kinda not sure of what I'm signing up for. Okay. We're a plan administrator for health insurance benefits for staffing companies. Were you looking to enroll in a health insurance? Uh-huh. Yes, I am. Okay. What's- I'm with Kaiser, so how does that work? This i- this has nothing to do with Kaiser, so I'm not sure how you were directed to get in contact with us. Well, I just heard... it just came on my phone, so I'm just checking into it. No problem. It's, uh... sounds like your phone number was put down as someone else's number by accident. Um, but yeah, no, we, we have nothing to do with Kaiser, so you can just ignore it. I mean, so what do you do though? I mean, 'cause I am looking for health insurance. We... Yes, but we par- we offer health insurance benefits to temporary employees of staffing companies. Uh-huh. Oh, okay. Gotcha. Okay. All right, thank you. You're welcome. Have a good day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yes, I'd like to sign up, but I'm kinda not sure of what I'm signing up for.

Speaker speaker_1: Okay. We're a plan administrator for health insurance benefits for staffing companies. Were you looking to enroll in a health insurance?

Speaker speaker_2: Uh-huh. Yes, I am.

Speaker speaker_1: Okay. What's-

Speaker speaker_2: I'm with Kaiser, so how does that work?

Speaker speaker_1: This i- this has nothing to do with Kaiser, so I'm not sure how you were directed to get in contact with us.

Speaker speaker_2: Well, I just heard... it just came on my phone, so I'm just checking into it.

Speaker speaker_1: No problem. It's, uh... sounds like your phone number was put down as someone else's number by accident. Um, but yeah, no, we, we have nothing to do with Kaiser, so you can just ignore it.

Speaker speaker_2: I mean, so what do you do though? I mean, 'cause I am looking for health insurance.

Speaker speaker_1: We... Yes, but we par- we offer health insurance benefits to temporary employees of staffing companies.

Speaker speaker_2: Uh-huh. Oh, okay. Gotcha. Okay. All right, thank you.

Speaker speaker_1: You're welcome. Have a good day.

Speaker speaker_2: You too.