

Transcript: Chris Sofield (deactivated)-5917317506220032-6395856856760320

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card., this is Chris. How can I help you today? Um, they told me to call this number if I wanted to remove it. Okay. Uh, you're looking to cancel insurance benefits? Yes. Okay. What staffing company do you work with? Search. And the last four of your social? Hold on, let me, I'm going to give it to him. Eighty-five ninety. Okay. Your first and last name? Christopher Cooper. All right, Mr. Cooper. Could you verify your address and your date of birth for me please? All right. July the 16th, 2005. And the address will be 2008 Home Park Trail Apartment 11, Prattville, Alabama. And the zip code? 36066. Thank you. We have a phone on file for you at 334-412-4411. Is that correct? Yes. All right. I'll go ahead and start that cancellation for you. Please be aware, cancellation does take, uh, one to two weeks to fully process. It's got to go through Search's payroll team as well. During this time frame, you may still see one or two more deductions providing one or two more weeks of coverage but you should only see two at the most. Okay? Yes, sir. All right, anything else? There we are. All right. Thanks again for calling and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card., this is Chris. How can I help you today?

Speaker speaker_2: Um, they told me to call this number if I wanted to remove it.

Speaker speaker_1: Okay. Uh, you're looking to cancel insurance benefits?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Search.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Hold on, let me, I'm going to give it to him. Eighty-five ninety.

Speaker speaker_1: Okay. Your first and last name?

Speaker speaker_2: Christopher Cooper.

Speaker speaker_1: All right, Mr. Cooper. Could you verify your address and your date of birth for me please?

Speaker speaker_2: All right. July the 16th, 2005. And the address will be 2008 Home Park Trail Apartment 11, Prattville, Alabama.

Speaker speaker_1: And the zip code?

Speaker speaker_2: 36066.

Speaker speaker_1: Thank you. We have a phone on file for you at 334-412-4411. Is that correct?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. I'll go ahead and start that cancellation for you. Please be aware, cancellation does take, uh, one to two weeks to fully process. It's got to go through Search's payroll team as well. During this time frame, you may still see one or two more deductions providing one or two more weeks of coverage but you should only see two at the most. Okay?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: All right, anything else?

Speaker speaker_2: There we are.

Speaker speaker_1: All right. Thanks again for calling and have a wonderful day.