

## **Transcript: Chris Sofield (deactivated)-5900557265354752-5417341400072192**

### **Full Transcript**

Your call has been forwarded to voice mail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Durante Solomon. This is Chris with Benefits in a Card calling on behalf of MAU, calling regarding a health insurance enrollment that you had filled out. Uh, you had selected both levels of the Stay Healthy Plan and you're only allowed to enroll into one level of that plan. Uh, we just need to verify which level of that medical policy you want to enroll into. Um, if you could, please give us a call back. Uh, we could be reached at 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, until we hear back from you, uh, we will be moving forward with enrolling you into the lower of the two policies pending an eligibility review. If you wish to enroll into anything else or make any changes to that, you have 30 days from the date of your first check to contact us, again, pending eligibility. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voice mail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon. This message is for Durante Solomon. This is Chris with Benefits in a Card calling on behalf of MAU, calling regarding a health insurance enrollment that you had filled out. Uh, you had selected both levels of the Stay Healthy Plan and you're only allowed to enroll into one level of that plan. Uh, we just need to verify which level of that medical policy you want to enroll into. Um, if you could, please give us a call back. Uh, we could be reached at 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, until we hear back from you, uh, we will be moving forward with enrolling you into the lower of the two policies pending an eligibility review. If you wish to enroll into anything else or make any changes to that, you have 30 days from the date of your first check to contact us, again, pending eligibility. Thank you and have a wonderful day.