

## **Transcript: Chris Sofield**

**(deactivated)-5895607804018688-5580809652453376**

### **Full Transcript**

Thank you for calling Benefits by Hart. This is Chris. How can I help you today? Hi. Yes. Um, I have a question. Um, I just started my new job and I'm gonna be enrolling for benefits through you guys. Um, how do I choose my PCP? Is there a certain place that I can go? Are- so- are you trying to just, like, locate providers that are part of a network in your area? Yeah. Ah. So you'll go to multiplan.com and utilize the resources there. So MultiPlan is what I follow for the benefits? Uh, for- for the network specifically. Okay. And what was it called again? Multiplan.com. Okay. All right. Thank you. You're welcome. Thanks for calling. Have a good one.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits by Hart. This is Chris. How can I help you today?

Speaker speaker\_1: Hi. Yes. Um, I have a question. Um, I just started my new job and I'm gonna be enrolling for benefits through you guys. Um, how do I choose my PCP? Is there a certain place that I can go?

Speaker speaker\_0: Are- so- are you trying to just, like, locate providers that are part of a network in your area?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: Ah. So you'll go to multiplan.com and utilize the resources there.

Speaker speaker\_1: So MultiPlan is what I follow for the benefits?

Speaker speaker\_0: Uh, for- for the network specifically.

Speaker speaker\_1: Okay. And what was it called again?

Speaker speaker\_0: Multiplan.com.

Speaker speaker\_1: Okay. All right. Thank you.

Speaker speaker\_0: You're welcome. Thanks for calling. Have a good one.