

Transcript: Chris Sofield (deactivated)-5881722861305856-6485383954087936

Full Transcript

... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Sara Steigerwald. This is Chris with Benefits in a Card calling on behalf of Creative Circle, following up with a conversation that we had a few days ago regarding, um, a couple of what seemed like unpaid claims through both American Public Life and 90 Degree benefits for a couple of visits back in May. Uh, from what... I've reached out to our back office team and from what they were able to determine, uh, by reaching out to 90 Degrees and APL, um, it looks like the claim, the 90 Degree claim has been paid out and APL is reprocessing any and all claims that they may have. Uh, for further information, you should be able to get in contact with APL directly regarding those claims. They can be reached at 800-256-8606. Thank you. Have a wonderful day.

Conversation Format

Speaker speaker_0: ... has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. This message is for Sara Steigerwald. This is Chris with Benefits in a Card calling on behalf of Creative Circle, following up with a conversation that we had a few days ago regarding, um, a couple of what seemed like unpaid claims through both American Public Life and 90 Degree benefits for a couple of visits back in May. Uh, from what... I've reached out to our back office team and from what they were able to determine, uh, by reaching out to 90 Degrees and APL, um, it looks like the claim, the 90 Degree claim has been paid out and APL is reprocessing any and all claims that they may have. Uh, for further information, you should be able to get in contact with APL directly regarding those claims. They can be reached at 800-256-8606. Thank you. Have a wonderful day.