

Transcript: Chris Sofield (deactivated)-5846878521868288-5905658202767360

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. This is Chris. How can I help you today? Hello. Hi. How are you? I'm doing well, ma'am. And yourself? Great. Um, what kind of benefits are you offering with HSS? We're the plan administrator for their health insurance benefits, like medical, dental, vision, et cetera. Oh. Okay. All right. Were you looking to enroll in any of those benefits? Well, um, I already have, um, benefits, but, um, how much they usually cost a month? Um, these benefits would be deducted out of your paycheck every week, um, so I can't give a monthly cost. Um, and as far as the actual costs involved, uh, there are multiple plans that HSS offers with, um, e- each plan having four different price points, depending on how many... Like if you have any dependents or not. Um- Okay. So, unfortunately, it'd be kind of hard for me to just give you a, a, like just a ballpark. It could be anywhere from a couple of dollars to close to \$100, depending on the c- depending on the, the structure of how you set up your benefits. Uh, now if you want though, um, I can... If you were to provide me with an email address, I can send you- Okay. ... an info packet that goes over all the, all the plans that H- HSS has to offer, give you an idea of what all is available, what's all going to be covered, and we'll give you information on, um, on how much each plan costs per week. Oh, I was looking life insurance up there. Yeah. Life insurance is one of the policies. Yes, ma'am. Oh, okay. Send me... Could you please send it? Um, 'cause I'm interested in a life insurance policy. Okay. Yeah. I'll, I'll send this information packet on over to you. You can just give it a read through and then if you want to enroll... Uh, if you do decide to, uh, enroll into anything, uh, you have all that information to look through and see what's going to work out for you then you can always give us that call back. Okay? All right. Thank you. Oh, you need my- You're welcome. You need my email. You need my email. Yes, ma'am. What, uh, what's your email address? M S dot F O R T at yahoo.com. M S dot F O R T as in Tom @yahoo.com? Yes. Yes. All right. I will... I'll send that information packet on over to you. This is coming from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Okay? Thank you. You're welcome. Thanks for calling and have a good day. You too as well. All right. Mm-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: This is Chris. How can I help you today?

Speaker speaker_2: Hello. Hi. How are you?

Speaker speaker_1: I'm doing well, ma'am. And yourself?

Speaker speaker_2: Great. Um, what kind of benefits are you offering with HSS?

Speaker speaker_1: We're the plan administrator for their health insurance benefits, like medical, dental, vision, et cetera.

Speaker speaker_2: Oh. Okay. All right.

Speaker speaker_1: Were you looking to enroll in any of those benefits?

Speaker speaker_2: Well, um, I already have, um, benefits, but, um, how much they usually cost a month?

Speaker speaker_1: Um, these benefits would be deducted out of your paycheck every week, um, so I can't give a monthly cost. Um, and as far as the actual costs involved, uh, there are multiple plans that HSS offers with, um, e- each plan having four different price points, depending on how many... Like if you have any dependents or not. Um-

Speaker speaker_2: Okay.

Speaker speaker_1: So, unfortunately, it'd be kind of hard for me to just give you a, a, like just a ballpark. It could be anywhere from a couple of dollars to close to \$100, depending on the c- depending on the, the structure of how you set up your benefits. Uh, now if you want though, um, I can... If you were to provide me with an email address, I can send you-

Speaker speaker_2: Okay.

Speaker speaker_1: ... an info packet that goes over all the, all the plans that H- HSS has to offer, give you an idea of what all is available, what's all going to be covered, and we'll give you information on, um, on how much each plan costs per week.

Speaker speaker_2: Oh, I was looking life insurance up there.

Speaker speaker_1: Yeah. Life insurance is one of the policies. Yes, ma'am.

Speaker speaker_2: Oh, okay. Send me... Could you please send it? Um, 'cause I'm interested in a life insurance policy.

Speaker speaker_1: Okay. Yeah. I'll, I'll send this information packet on over to you. You can just give it a read through and then if you want to enroll... Uh, if you do decide to, uh, enroll into anything, uh, you have all that information to look through and see what's going to work out for you then you can always give us that call back. Okay?

Speaker speaker_2: All right. Thank you. Oh, you need my-

Speaker speaker_1: You're welcome.

Speaker speaker_2: You need my email. You need my email.

Speaker speaker_1: Yes, ma'am. What, uh, what's your email address?

Speaker speaker_2: M S dot F O R T at yahoo.com.

Speaker speaker_1: M S dot F O R T as in Tom @yahoo.com?

Speaker speaker_2: Yes. Yes.

Speaker speaker_1: All right. I will... I'll send that information packet on over to you. This is coming from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Okay?

Speaker speaker_2: Thank you.

Speaker speaker_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker_2: You too as well.

Speaker speaker_1: All right. Mm-bye.