## Transcript: Chris Sofield (deactivated)-5846260324450304-6111721347825664

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hi, there. I, um... My name is Fernando Munoz I work for the agency of Partners Personnel. Okay, and how can I help you? Um, excuse me. Um, they had said to enroll for the benefits. Uh, I was wondering to see what benefits you guys offer. Okay, yeah. So we're the administrator for, like, their health insurance benefits, so, so, like, medical, dental, vision, and things like that. Um, you said this was for Partners Personnel? Yes, sir. Okay. Um, if you want to provide me with, like, an email address, um, I can send you an information packet that goes over all of the plans that they have to offer. Gives you an idea of what's covered and how much everything will cost coming out of your check every week. Oh, okay. Yeah. Um, did, did you want it right now? Uh, yeah, go ahead with that whenever you're ready. Okay. It's F-E-R-M 4-9-4-5 @gmail.com. That's F, as in Frank, E-R-M, as in Mike, 4-9-4-5 @gmail.com? Yeah. F-E-R-M 4-9-4-5 @gmail.com. Okay. All right. So, I'll go ahead and send this on over to you. This is going to come from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Give that a read through, and if you decide you want to enroll in any insurance, just give us a call back. Okay. All right. Thanks again for calling and have a good day. You, too. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker\_2: Hi, there. I, um... My name is Fernando Munoz I work for the agency of Partners Personnel.

Speaker speaker\_1: Okay, and how can I help you?

Speaker speaker\_2: Um, excuse me. Um, they had said to enroll for the benefits. Uh, I was wondering to see what benefits you guys offer.

Speaker speaker\_1: Okay, yeah. So we're the administrator for, like, their health insurance benefits, so, so, like, medical, dental, vision, and things like that. Um, you said this was for Partners Personnel?

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: Okay. Um, if you want to provide me with, like, an email address, um, I can send you an information packet that goes over all of the plans that they have to offer. Gives you an idea of what's covered and how much everything will cost coming out of your check every week.

Speaker speaker\_2: Oh, okay. Yeah. Um, did, did you want it right now?

Speaker speaker\_1: Uh, yeah, go ahead with that whenever you're ready.

Speaker speaker\_2: Okay. It's F-E-R-M 4-9-4-5 @gmail.com.

Speaker speaker\_1: That's F, as in Frank, E-R-M, as in Mike, 4-9-4-5 @gmail.com?

Speaker speaker\_2: Yeah. F-E-R-M 4-9-4-5 @gmail.com.

Speaker speaker\_1: Okay. All right. So, I'll go ahead and send this on over to you. This is going to come from info@benefitsandacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Give that a read through, and if you decide you want to enroll in any insurance, just give us a call back.

Speaker speaker\_2: Okay.

Speaker speaker\_1: All right. Thanks again for calling and have a good day.

Speaker speaker\_2: You, too. Thank you.