

## **Transcript: Chris Sofield (deactivated)-5838419047792640-6250833853595648**

### **Full Transcript**

Chris, how can I help you today? Yes, I just got a text message from you guys, uh, and it says something about benefits for Norris Staffing. I don't have- Okay. ... benefits with Norris Staffing. What are you guys talking about? Okay, so that was a, that was a text that went out to everyone at Norris Staffing advising that since they have changed who their benefit manager is, um, we are now handling any benefit enrollments for them. It's just advising that you may be eligible for benefits. It's not saying that you have benefits or that you need to do anything with it. It's just letting you know that that option is available. If you don't, if you don't want to enroll into anything, you can just disregard it. Okay, thank you. Yes, sir. Have a good day.

### **Conversation Format**

Speaker speaker\_0: Chris, how can I help you today?

Speaker speaker\_1: Yes, I just got a text message from you guys, uh, and it says something about benefits for Norris Staffing. I don't have-

Speaker speaker\_0: Okay.

Speaker speaker\_1: ... benefits with Norris Staffing. What are you guys talking about?

Speaker speaker\_0: Okay, so that was a, that was a text that went out to everyone at Norris Staffing advising that since they have changed who their benefit manager is, um, we are now handling any benefit enrollments for them. It's just advising that you may be eligible for benefits. It's not saying that you have benefits or that you need to do anything with it. It's just letting you know that that option is available. If you don't, if you don't want to enroll into anything, you can just disregard it.

Speaker speaker\_1: Okay, thank you.

Speaker speaker\_0: Yes, sir. Have a good day.