

## **Transcript: Chris Sofield (deactivated)-5830744038916096-5572934935986176**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you.  
1Benefits, this is Chris. How can I help you today? Yeah. Um, um, I don't know. The... I, I got a text talking about, um, I need to sign up for the, for the, um, benefits or unless it's... I don't know. Like I just called to... Okay. So the- Here it is. So we are a plan administrator for health insurance benefits for staffing companies. Uh-huh. If you received any sort of text or something telling you to call us, it may have just been letting you know that you're eligible for those benefits, but not telling you that you have to. It's not a requirement or anything like that. Um, if you're- Oh, okay. ... not interested in enrolling into those insurance benefits, you don't, you don't have to do anything. Oh, okay. All right. Uh, that, that, that explains a lot, sir. All right. Anything else? Uh, no, that's, that's all. Thank you, though. You're welcome. Have a good day. Yes. Yes, indeed. I did.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you. 1Benefits, this is Chris. How can I help you today?

Speaker speaker\_2: Yeah. Um, um, I don't know. The... I, I got a text talking about, um, I need to sign up for the, for the, um, benefits or unless it's... I don't know. Like I just called to...

Speaker speaker\_1: Okay. So the-

Speaker speaker\_2: Here it is.

Speaker speaker\_1: So we are a plan administrator for health insurance benefits for staffing companies.

Speaker speaker\_2: Uh-huh.

Speaker speaker\_1: If you received any sort of text or something telling you to call us, it may have just been letting you know that you're eligible for those benefits, but not telling you that you have to. It's not a requirement or anything like that. Um, if you're-

Speaker speaker\_2: Oh, okay.

Speaker speaker\_1: ... not interested in enrolling into those insurance benefits, you don't, you don't have to do anything.

Speaker speaker\_2: Oh, okay. All right. Uh, that, that, that explains a lot, sir.

Speaker speaker\_1: All right. Anything else?

Speaker speaker\_2: Uh, no, that's, that's all. Thank you, though.

Speaker speaker\_1: You're welcome. Have a good day.

Speaker speaker\_2: Yes. Yes, indeed. I did.