

Transcript: Chris Sofield (deactivated)-5819784039546880-6274953265070080

Full Transcript

Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Yeah, I'm trying to find, uh, figure out my policy number? Okay. What staffing company do you work with? Uh, WorkSource. And last four of your social? 9954. First and last name? Kyle Madison. Thank you. Can we verify your address and date of birth? 3419 South 66, Fort Smith, Arkansas, 79003, and birthday's 8/25/'89. Thank you. Phone number of file is 479-401-7854? Yeah. An email of kylemadison476@gmail.com? Yeah. All right. One moment. What I should be able to do for you is pull up a copy of your ID card and email that directly on over to you. Okay. Very simple. I mean, exactly. Okay. I tried to get to the ground. All right. And was it just your medical card that you needed? Yeah. Yeah. Okay. One moment. It's every guy that they ask ... All right. All right. Yep, I'll be able to go ahead and, uh, email this on over to you. This is coming from info@benefitsandacard.com. If you don't see this in your inbox, check your spam folder, it might've gotten filtered there. Should be getting this in just a minute- Wait, you already sent it? Uh, yes, sir. All right, let me look real quick. I figured it out. He said it. Oh. Sh. Okay, yeah. It looks like I got it. All right. Anything else? N- No, that's it. Thank you. You're welcome. Thanks for calling. Have a good day. Okay.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_1: Yeah, I'm trying to find, uh, figure out my policy number?

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: Uh, WorkSource.

Speaker speaker_0: And last four of your social?

Speaker speaker_1: 9954.

Speaker speaker_0: First and last name?

Speaker speaker_1: Kyle Madison.

Speaker speaker_0: Thank you. Can we verify your address and date of birth?

Speaker speaker_1: 3419 South 66, Fort Smith, Arkansas, 79003, and birthday's 8/25/'89.

Speaker speaker_0: Thank you. Phone number of file is 479-401-7854?

Speaker speaker_1: Yeah.

Speaker speaker_0: An email of kylemadison476@gmail.com?

Speaker speaker_1: Yeah.

Speaker speaker_0: All right. One moment. What I should be able to do for you is pull up a copy of your ID card and email that directly on over to you.

Speaker speaker_1: Okay.

Speaker speaker_0: Very simple.

Speaker speaker_2: I mean, exactly.

Speaker speaker_0: Okay.

Speaker speaker_2: I tried to get to the ground.

Speaker speaker_0: All right. And was it just your medical card that you needed?

Speaker speaker_1: Yeah. Yeah.

Speaker speaker_0: Okay. One moment.

Speaker speaker_2: It's every guy that they ask ...

Speaker speaker_0: All right. All right. Yep, I'll be able to go ahead and, uh, email this on over to you. This is coming from info@benefitsandacard.com. If you don't see this in your inbox, check your spam folder, it might've gotten filtered there. Should be getting this in just a minute-

Speaker speaker_1: Wait, you already sent it?

Speaker speaker_0: Uh, yes, sir.

Speaker speaker_1: All right, let me look real quick.

Speaker speaker_2: I figured it out. He said it. Oh. Sh.

Speaker speaker_1: Okay, yeah. It looks like I got it.

Speaker speaker_0: All right. Anything else?

Speaker speaker_1: N- No, that's it. Thank you.

Speaker speaker_0: You're welcome. Thanks for calling. Have a good day.

Speaker speaker_1: Okay.