

Transcript: Chris Sofield

(deactivated)-5812927334498304-4568763456339968

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... on card. This is Chris. How can I help you today? Hello, Chris. It's Jason Church returning your call. All right, Mr. Church. How can I help? Um, what I needed was proof of insurance emailed to me, if you could do that. Like the, uh- Should be able to. ... coverage start date and all of that. Should be able to get that in process for you. Uh, what staffing company do you work with, sir? Surge. And the last four of your social? Two-zero-six-four. Thank you. All right. All right. Can you verify your address and date of birth for me, sir? 463 Locust Lane, Troy, Ohio 45373, and birthdate is August 12th, 1978. Thank you. Phone we have on file is 937-608-2744. Is that correct? That is correct. And email at laura_jasochurch@outlook.com? That is correct. Okay. All right. You mind holding on the line for me for just a moment? I just need to verify one thing on my end here real quick. No, that's fine. Thank you. Hi, Mr. Church? Hi. Hey, thanks for holding. I appreciate your patience. I was just double-checking to verify that we could, uh, to, to verify the, uh, coverage effective date for your plan. Looks like, based on the information we've got, that coverage effective date is next Monday, the 6th, and we should be able to get you a document that says, that shows that. Um- Okay. ... we'll go ahead and, uh, I'll go ahead and send a request to the team that handles those documents. You should receive that before end of business today, okay? Uh, appreciate that. Thank you. No problem. Anything else? That will be it. All right. Thanks for calling and have a wonderful day. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... on card. This is Chris. How can I help you today?

Speaker speaker_2: Hello, Chris. It's Jason Church returning your call.

Speaker speaker_1: All right, Mr. Church. How can I help?

Speaker speaker_2: Um, what I needed was proof of insurance emailed to me, if you could do that. Like the, uh-

Speaker speaker_1: Should be able to.

Speaker speaker_2: ... coverage start date and all of that.

Speaker speaker_1: Should be able to get that in process for you. Uh, what staffing company do you work with, sir?

Speaker speaker_2: Surge.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Two-zero-six-four.

Speaker speaker_1: Thank you. All right. All right. Can you verify your address and date of birth for me, sir?

Speaker speaker_2: 463 Locust Lane, Troy, Ohio 45373, and birthdate is August 12th, 1978.

Speaker speaker_1: Thank you. Phone we have on file is 937-608-2744. Is that correct?

Speaker speaker_2: That is correct.

Speaker speaker_1: And email at laura_jasochurch@outlook.com?

Speaker speaker_2: That is correct.

Speaker speaker_1: Okay. All right. You mind holding on the line for me for just a moment? I just need to verify one thing on my end here real quick.

Speaker speaker_2: No, that's fine.

Speaker speaker_1: Thank you. Hi, Mr. Church?

Speaker speaker_2: Hi.

Speaker speaker_1: Hey, thanks for holding. I appreciate your patience. I was just double-checking to verify that we could, uh, to, to verify the, uh, coverage effective date for your plan. Looks like, based on the information we've got, that coverage effective date is next Monday, the 6th, and we should be able to get you a document that says, that shows that. Um-

Speaker speaker_2: Okay.

Speaker speaker_1: ... we'll go ahead and, uh, I'll go ahead and send a request to the team that handles those documents. You should receive that before end of business today, okay?

Speaker speaker_2: Uh, appreciate that. Thank you.

Speaker speaker_1: No problem. Anything else?

Speaker speaker_2: That will be it.

Speaker speaker_1: All right. Thanks for calling and have a wonderful day.

Speaker speaker_2: Thank you.