

Transcript: Chris Sofield

(deactivated)-5812712180760576-6118711420731392

Full Transcript

Your call may be monitored or recorded... Thank you for calling VSP. ... for quality assurance purposes. To continue, you'll need to provide the member's ID number, the last four digits of their Social Security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first . I'm sorry, that response was invalid. Please try... Okay, we were able to locate your office. To access information by a member ID, press one. By the last four digit- Enter the member's ID number, followed by the pound sign. If the ID has both numbers and letters, press nine now. Enter the member... Our records show this member is Tabitha Roton. If that's correct, press one. If not, press two. Enter the member's ID number, followed by the pound sign. If the ID has both numbers and letters, press nine now. Enter the member's... Our records show this member is Tabitha Roton. If that's correct, press one. If not, press two. Enter the member's ID number, followed by the pound s-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded...

Speaker speaker_1: Thank you for calling VSP.

Speaker speaker_0: ... for quality assurance purposes.

Speaker speaker_1: To continue, you'll need to provide the member's ID number, the last four digits of their Social Security number, and date of birth or the authorization number. If you don't have this information, just give us a call when you have it. Please enter your office phone number, area code first . I'm sorry, that response was invalid. Please try... Okay, we were able to locate your office. To access information by a member ID, press one. By the last four digit- Enter the member's ID number, followed by the pound sign. If the ID has both numbers and letters, press nine now. Enter the member... Our records show this member is Tabitha Roton. If that's correct, press one. If not, press two. Enter the member's ID number, followed by the pound sign. If the ID has both numbers and letters, press nine now. Enter the member's... Our records show this member is Tabitha Roton. If that's correct, press one. If not, press two. Enter the member's ID number, followed by the pound s-