## Transcript: Chris Sofield (deactivated)-5806799415361536-4912904447934464

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. How can I help you today? Yes, um, I don't have a copy of my, uh, insurance card, and I was wondering if you guys could, like, e-mail me, like, a copy of it, or... Okay. What staffing company do you work with? Uh, Workforce. And the last four of your Social? 7154. Thank you. Your first and last name? Colton Corn. All right, Mr. Corn. Could you verify your address and your date of birth for me? 1707 Alma Boulevard in Van Buren, Arkansas, and 2/15/2000. Thank you. Phone on file of 620-314-1001? Yep. And e-mail of chasdoore@gmail.com? Yes, sir. All right, one moment. All right, yeah. I should be able to go ahead and get a copy of that card out to you. Um, should be receiving this in just a couple of minutes here. It's going to be coming from info@benefitsinacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there, okay? All righty. All right. Was there anything else I could help you with? No, I think that'll do it. All right. Thanks again for calling and have a good day. Thank you. Okay. You're welcome. Bye now.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: How can I help you today?

Speaker speaker\_2: Yes, um, I don't have a copy of my, uh, insurance card, and I was wondering if you guys could, like, e-mail me, like, a copy of it, or...

Speaker speaker\_1: Okay. What staffing company do you work with?

Speaker speaker\_2: Uh, Workforce.

Speaker speaker 1: And the last four of your Social?

Speaker speaker\_2: 7154.

Speaker speaker\_1: Thank you. Your first and last name?

Speaker speaker 2: Colton Corn.

Speaker speaker\_1: All right, Mr. Corn. Could you verify your address and your date of birth for me?

Speaker speaker 2: 1707 Alma Boulevard in Van Buren, Arkansas, and 2/15/2000.

Speaker speaker\_1: Thank you. Phone on file of 620-314-1001?

Speaker speaker\_2: Yep.

Speaker speaker\_1: And e-mail of chasdoore@gmail.com?

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: All right, one moment. All right, yeah. I should be able to go ahead and get a copy of that card out to you. Um, should be receiving this in just a couple of minutes here. It's going to be coming from info@benefitsinacard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there, okay?

Speaker speaker\_2: All righty.

Speaker speaker\_1: All right. Was there anything else I could help you with?

Speaker speaker\_2: No, I think that'll do it.

Speaker speaker\_1: All right. Thanks again for calling and have a good day.

Speaker speaker\_2: Thank you.

Speaker speaker\_1: Okay. You're welcome. Bye now.