

Transcript: Chris Sofield (deactivated)-5805250050310144-4616005684084736

Full Transcript

That's how it is. You get tired right before it's time to go to work. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Hey, how you doing? Um, I just received a message from my, um, temp service place and they told me to call you guys to get more information. Okay, yeah. We're the plan administrator for health insurance benefits for various staffing companies. Do you work with a staffing company? Yes, sir. Okay. And the name of that staffing company? Uh, Partners Personnel. Oh. Okay. Were, uh, were you looking to enroll into any health insurance from Partners Personnel? Uh, yes. Okay. Um, now, did they provide you any information as like a, uh, benefits guide or anything like that? No, sir. They- Okay. ... they told me to call you to use the information. Okay. I was just... I was just wanting to make sure. Um, if you would like, uh, just because it is a lot of information to go over, um, if you would like to provide me with an email address, I can send you an information packet that goes over all the plans that Partners Personnel offers, gives you an idea of what kind of plans are available, how much they'll cost coming out of your check every week and what kinds of services they would cover, um, and you, you, you would have from whenever your first paycheck was, you have 30 days from that day to be able to enroll into anything. Okay. 'Cause, um, we got paid last Friday for a single day, so that wouldn't be considered the first check or the first full check? The first check regardless of amount. Okay. So yeah, I got a week already in the hole. All right then, uh- So, uh, you're... I'll be ready for the email. One moment. Go ahead. All right. Hello, sir. Are you there? Yes, sir. All right, go ahead with that email address. Uh, Quincy, Q-U-I-N-C-Y-S-2-8-9@gmail.com. QuincyS289@gmail.com. Yes, sir. All right. I'll send you this information packet. This is coming from info@benefitsandcard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Just give that a read through and then once you get an idea of what you want to enroll into, just give us a call back. Okay. Thank you. You're welcome. Thanks again for calling and have a good day. Uh, you too. All right.

Conversation Format

Speaker speaker_0: That's how it is. You get tired right before it's time to go to work.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Hey, how you doing? Um, I just received a message from my, um, temp service place and they told me to call you guys to get more information.

Speaker speaker_1: Okay, yeah. We're the plan administrator for health insurance benefits for various staffing companies. Do you work with a staffing company?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay. And the name of that staffing company?

Speaker speaker_2: Uh, Partners Personnel.

Speaker speaker_1: Oh. Okay. Were, uh, were you looking to enroll into any health insurance from Partners Personnel?

Speaker speaker_2: Uh, yes.

Speaker speaker_1: Okay. Um, now, did they provide you any information as like a, uh, benefits guide or anything like that?

Speaker speaker_2: No, sir. They-

Speaker speaker_1: Okay.

Speaker speaker_2: ... they told me to call you to use the information.

Speaker speaker_1: Okay. I was just... I was just wanting to make sure. Um, if you would like, uh, just because it is a lot of information to go over, um, if you would like to provide me with an email address, I can send you an information packet that goes over all the plans that Partners Personnel offers, gives you an idea of what kind of plans are available, how much they'll cost coming out of your check every week and what kinds of services they would cover, um, and you, you, you would have from whenever your first paycheck was, you have 30 days from that day to be able to enroll into anything.

Speaker speaker_2: Okay. 'Cause, um, we got paid last Friday for a single day, so that wouldn't be considered the first check or the first full check?

Speaker speaker_1: The first check regardless of amount.

Speaker speaker_2: Okay. So yeah, I got a week already in the hole.

Speaker speaker_1: All right then, uh-

Speaker speaker_2: So, uh, you're... I'll be ready for the email.

Speaker speaker_1: One moment. Go ahead. All right. Hello, sir. Are you there?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: All right, go ahead with that email address.

Speaker speaker_2: Uh, Quincy, Q-U-I-N-C-Y-S-2-8-9@gmail.com.

Speaker speaker_1: QuincyS289@gmail.com.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: All right. I'll send you this information packet. This is coming from info@benefitsandcard.com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. Just give that a read through and then once you get an idea of what you want to enroll into, just give us a call back.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: You're welcome. Thanks again for calling and have a good day.

Speaker speaker_2: Uh, you too.

Speaker speaker_1: All right.