Transcript: Chris Sofield (deactivated)-5769444606918656-4577347811983360

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Uh, yes, this is Chris. I was uh, calling uh, 'cause I got a message that said, uh, y- y- where did it go? Oh, congratulations with my job with Surge and I'll be auto enrolled in MEC-TelaRx within 30 days. What is this? Okay. So that is, um... Sorry. Surge Staffing has a policy where they automatically enroll all new hires into a health insurance plan known as the MEC-TelaRx Plan, uh, 30 days after your first check. They're letting you know this, that way if you wanted to, uh, either enroll in anything else or just decline all insurance from Surge, then you can give us a call to do so. Uh, were you looking to, to enroll into something else or to just say that you don't want any insurance at all from them? Right. How much is it a month? Um, the plan that they automatically enroll you into is \$15.16 every week. Um, other plans do have other price points as well, any-ranging anywhere from only a couple of dollars a week to probably around \$70 to s- like, \$60 to \$70 a week, depending on what you select and who you're covering. Um, if you want just more information before you make a decision either way, um, I can email you an information packet that goes over all of the plans that they offer, give you an- an- give you information on what all is covered, what, uh, what kinds of services are gonna be taken care of by insurance, as well as giving you all the pricing for each plan. Okay. Does it include, uh, does it have like dental or optical or no? Um, the plan that they automatically enroll you into does not, but they do offer dental and vision coverage. Yes, sir. Uh, yeah, could you, uh, email me, uh, the information and I'll look at it before I say no? Yeah, definitely. Um, what's your email address, sir? Uh, cray0... Or I'm sorry, cray46 1973@Gmail.com. Cray46 1973 at Gmail, you said? Yes. Okay. All right. I will send this information packet on over there. This is coming from info@benefitsinacard.com. If you don't see this in your inbox, check your spam folder. May have gotten filtered there. Give that a read through and then just give us a call back whenever, uh, whenever you're ready to either enroll or decline. All right. Thank you. All right. Thanks for calling and have a wonderful day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Uh, yes, this is Chris . I was uh, calling uh, 'cause I got a message that said, uh, y- y- where did it go? Oh, congratulations with my job with Surge and I'll be auto enrolled in MEC-TelaRx within 30 days. What is this?

Speaker speaker_0: Okay. So that is, um... Sorry. Surge Staffing has a policy where they automatically enroll all new hires into a health insurance plan known as the MEC-TelaRx Plan, uh, 30 days after your first check. They're letting you know this, that way if you wanted to, uh, either enroll in anything else or just decline all insurance from Surge, then you can give us a call to do so. Uh, were you looking to, to enroll into something else or to just say that you don't want any insurance at all from them?

Speaker speaker_1: Right. How much is it a month?

Speaker speaker_0: Um, the plan that they automatically enroll you into is \$15.16 every week. Um, other plans do have other price points as well, any- ranging anywhere from only a couple of dollars a week to probably around \$70 to s- like, \$60 to \$70 a week, depending on what you select and who you're covering. Um, if you want just more information before you make a decision either way, um, I can email you an information packet that goes over all of the plans that they offer, give you an- an- give you information on what all is covered, what, uh, what kinds of services are gonna be taken care of by insurance, as well as giving you all the pricing for each plan.

Speaker speaker_1: Okay. Does it include, uh, does it have like dental or optical or no?

Speaker speaker_0: Um, the plan that they automatically enroll you into does not, but they do offer dental and vision coverage. Yes, sir.

Speaker speaker_1: Uh, yeah, could you, uh, email me, uh, the information and I'll look at it before I say no?

Speaker speaker_0: Yeah, definitely. Um, what's your email address, sir?

Speaker speaker_1: Uh, cray0... Or I'm sorry, cray46 1973@Gmail.com.

Speaker speaker_0: Cray46 1973 at Gmail, you said?

Speaker speaker 1: Yes.

Speaker speaker_0: Okay. All right. I will send this information packet on over there. This is coming from info@benefitsinacard.com. If you don't see this in your inbox, check your spam folder. May have gotten filtered there. Give that a read through and then just give us a call back whenever, uh, whenever you're ready to either enroll or decline.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: All right. Thanks for calling and have a wonderful day.

Speaker speaker_1: You too.