# Transcript: Chris Sofield (deactivated)-5755409058971648-4913459774832640

## Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Yeah, I was calling to opt out of the benefits that, uh, that my agency was going to give me. Okay. What staffing company do you work with? Uh, uh, Surge. And the last four of your Social? Uh, 3529. Thank you. First and last name? Patrick Kopcho. Thank you, Mr. Kopcho. Could you verify your address and date of birth, please? 1258 Raintree Drive, Lancaster, Ohio. Um, Ja- Jan- and the birth date is January 19th, 1989. All right. Phone file 7404757526? Yep. All right, I have you opted out, you're good to go. Anything else? No, that's it. Thank you. You're welcome. Thanks for calling and have a good day. Yeah. All right. Bye. Bye now.

## Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Yeah, I was calling to opt out of the benefits that, uh, that my agency was going to give me.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Uh, uh, Surge.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: Uh, 3529.

Speaker speaker_1: Thank you. First and last name?

Speaker speaker_2: Patrick Kopcho.

Speaker speaker_1: Thank you, Mr. Kopcho. Could you verify your address and date of birth, please?

Speaker speaker_2: 1258 Raintree Drive, Lancaster, Ohio. Um, Ja- Jan- and the birth date is January 19th, 1989.

Speaker speaker_1: All right. Phone file 7404757526?

Speaker speaker_2: Yep.

Speaker speaker_1: All right, I have you opted out, you're good to go. Anything else?

Speaker speaker_2: No, that's it. Thank you.

Speaker speaker_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker_2: Yeah. All right. Bye.

Speaker speaker_1: Bye now.