

Transcript: Chris Sofield (deactivated)-5750091853119488-6293126332596224

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hi. My name's Mindy. I have insurance through you guys, and I was wondering how I get the information for my vision part of it. Okay. What staffing company do you work with? MAU. Okay. And last four of your Social? Eight, three, two, four. All right, and Mindy, what's your last name? Urie Whitman. Thank you. All right. Can you verify your address and your date of birth for me? 414-72-796 South Liberty Street, Spartanburg. Uh, state and zip on that address? I'm sorry. South, South Carolina 29306. Thank you. And then we have a phone number on file showing up as 409-489-5214. Is that correct? Yes, sir. And email is melindaurie at gmail.com? Mm-hmm. Okay. And one moment. Okay, what I can do for you then is I can email a copy of that ID card directly on over to you. Um, this is going to come from info at benefits in a card dot com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. You should be getting this in just a couple of minutes here, okay? Mm-hmm. Was there anything else? That's it. I appreciate it. Thank you so much. No problem. Thanks for calling and have a good day. You too. Bye bye. Bye now.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hi. My name's Mindy. I have insurance through you guys, and I was wondering how I get the information for my vision part of it.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: MAU.

Speaker speaker_0: Okay. And last four of your Social?

Speaker speaker_1: Eight, three, two, four.

Speaker speaker_0: All right, and Mindy, what's your last name?

Speaker speaker_1: Urie Whitman.

Speaker speaker_0: Thank you. All right. Can you verify your address and your date of birth for me?

Speaker speaker_1: 414-72-796 South Liberty Street, Spartanburg.

Speaker speaker_0: Uh, state and zip on that address?

Speaker speaker_1: I'm sorry. South, South Carolina 29306.

Speaker speaker_0: Thank you. And then we have a phone number on file showing up as 409-489-5214. Is that correct?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And email is melindaurie at gmail.com?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay. And one moment. Okay, what I can do for you then is I can email a copy of that ID card directly on over to you. Um, this is going to come from info at benefits in a card dot com. If you don't see this in your inbox, just check your spam folder. It might have gotten filtered there. You should be getting this in just a couple of minutes here, okay?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Was there anything else?

Speaker speaker_1: That's it. I appreciate it. Thank you so much.

Speaker speaker_0: No problem. Thanks for calling and have a good day.

Speaker speaker_1: You too. Bye bye.

Speaker speaker_0: Bye now.