

Transcript: Chris Sofield

(deactivated)-5742865055531008-6754415753084928

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Hey, there. Um, I'm calling to enroll in benefits, um, but I also have a question or two. Okay. Um, let me pull up... Well, let me at least pull up the benefits for the staffing company you work for. Which would that be? The Resource. The Resource, okay. And, uh, before we get into enrollment, what questions did you have regarding your benefits? Okay, so I'm looking at, um, the... I think it's the Stay Healthy NEC TellRx Plan. Mm-hmm. Well, maybe that's not it. Hang on. No, this one. I know, but what's it called? Just scroll up. Pull down. You want- I'll get this up. That one. Okay, it's the VIP Classic. Okay. Um, so I see where some, uh, has some pharmacy coverage there. And is that in addition to the FreeRx program, or is it all the same? Uh, so VIP does not include the FreeRx program specifically, but you can add the FreeRx program on as well. The only plan that includes the FreeRx- Okay. ... um, by default is going to be Stay Healthy NEC TellRx plan. Okay. Okay, then I would like, you know, to add the FreeRx. Okay. All right. Let's go ahead and get onto your profile to start doing any enrollment changes here. What's the last four of your social? 9323. Thank you. And then your first and last name? Karen Morton. All right, Miss Morton. Could you verify your address and your date of birth for me, please? 112 Timber Creek Court, King, North Carolina 27021. And my date of birth is 3-21-69. Thank you. And then we have a phone number on file for you at 743-999-0220. Is that also correct? Yes. Got it. All right, so we're doing, you said VIP Classic and FreeRx? Yes, for employee and spouse. Employee and spouse. All right, both of those. And then anything else? Um... The, uh... Hang on one second. The health of the, uh, life insurance. Oh yeah, the life insurance. Uh- Life insurance. Right here, term life. Term life and AD&D; um, for employee spouse. Got it. All right, so VIP Classic, FreeRx, term life. Anything else? Uh, nope, VIP Classic, term life and FreeRx. Got it. Now, what if any of our medications are covered or? Can... You'll have to ask him. Okay. I'm sorry. This is my husband. No, you're fine. Um, how do we know what m- if our medications will be covered underneath that program? Uh, their website has a drug search. If it's o- if it shows up when you search for it, then it's covered. Okay. Uh, their, their website is freerox.com. Um, actually, uh, let me... Let me see if... I'm going to go ahead and head on the over to that website. And if you just tell me the name of the, uh, name of the medications you're looking for, I'll search them for you real quick. Okay. Oh, okay. That'd be great. Um, two biggies that I have... Just let me know when you're ready. All right, go ahead with the first one. Um, it's Mounjaro 15 milligram. Get my medicine box Hold on one second. Mm-hmm. Mounjaro 15 milligram. Uh, could you spell that for me? Uh-huh. M as in Mary, O-U-N as in Nancy, J-A-R-O. Okay, that one's not showing up as covered under FreeRx. Okay. Um, and then what about levothyroxine? Levothyroxine, L-E-V-O-T-H-Y? Yes, R-O-X-I-N-E. Uh, looks like... Okay, yeah, I see it under the brand name of Synthroid as well.

Uh, that's- Yeah. ... covered, yes. I show in amounts from 25 all the way up to 200. Okay. Yes. Um, what about los, losartan? And I'm pretty sure it's 100 milligram. Losartan 100 milligram is covered, yes. Okay. Um, omeprazole? Omeprazole I show 10, 20 and... Omeprazole DR 10, 20 and 40. Okay. Hang on one second. In the right-hand corner of my bathroom on the bottom, it's in a wicker basket. Oh, it's And then here's the biggie, and he's going to get the exact, uh, milligrams, but it's carvedilol extended relief. Release. Carvedilol extend- Yeah. ... uh, brand, uh, looks like it's also showing up as Coreg. Uh, I see... I see 3.125, 6.25, 12.5 and 25. But is it, is it the carvedilol extended release? Uh, I do- I just see it's car- uh, I don't see that it's specifically the extended release. Um, let me see something.... yeah, I'd, I'd, I see that it's just the, the standard tablet, not the extended release. Okay, 'cause it is 80 milligrams. All right. Mm-hmm. Um, so those are all that I have. W- what about the, um, the VIP Classic? Is there a website we can go to check on there too for coverage? Uh, not a website unfortunately. Um, but there is a phone number that I can give you that you c- uh, get in contact with them to ask a- about. Uh, give me just a moment. There is a couple of pieces of information you'll need to be a- for them to be able to look up the specific benefits for Resource. Uh- Okay. ... let me pull that for you before I give you any information, just to make sure that I can go ahead and give you everything at once instead of staggering information here and there. Okay. Let's see here. Yeah. So it looks like other than the, uh, the first one and then the last one that you were asking for, those are all, like, those, those middle three, the Levo- uh, I can't even remember the names of them now. But I know some of them are covered. Okay. Uh, not all of them. Okay. At least they're through Rx. Okay. And let me check. Let me pull the information you'll need. Um, I can give you... And while I'm pulling up the, uh... 'Cause you'll need the pharmacy group number for Resource to be able t- uh, for, uh, this company to be able to pull up the specific benefits for them. Okay. Um, but the phone number to call is going to be... Let me know when you're ready. I'm ready. 800-933-3734. Okay. And then that group number when you're ready. I'm ready. I as in India, M as in Mike , A as in Alpha- M as in... I'm sorry. I as in Igloo, M as in Mary? Yes, ma'am. Okay. Sorry. Go ahead. Yep, yep. IM and then A as in Apple, then 9467-G as in Golf. Okay. All right. So, um, that phone number is to PharmaVale. They're the, um, they're the pharmacy benefit manager for the VIP plan specifically, um, where it says the \$10, \$20, or \$30 for generics. Uh, give them a call, give them that, uh, group number, and then ask them about those two medications that FreeRx does not cover, and, uh, you can see what they say. Now, given that we're unsure until you give them a call, did you want to move forward with the, uh, enrollment now or did you want to wait until you get some clarification from them before doing anything? Yeah, I probably need to wait. Um, and then one other question came to mind. Is FreeRx comparable, better than, or less than GoodRx? Uh... Un- unfortunately, I'm not versed on the specifics of GoodRx. I do know that FreeRx though, if it's a covered medication, um, such as some, some of the medications you covered, it is completely free out of pocket. You have no out-of-pocket costs. Um, and then- Okay. ... uh, I know with some of them, uh, they are shipped directly to your door and some are... Like, depending on the medication, it's either shipped directly to your door or you can pick it up at your local pharmacy. Um, I didn't look into that originally, but if you would like, uh, if you want to give me the medications that were, that were covered, I can p- I can look those back up and let you know if they're home delivery or pharmacy pickup. Okay. Um, uh, it's more than what I gave you, but if you're willing to do that, that'd be great. Yeah. I have my list too. Okay. My h- my husband has his list too. Um- It's

very short. His is shorter than mine, so you can start with him if you'd like. What, whatever, whatever works for y'all. It doesn't... It's no, no, uh, no real difference one way or the other on my end here. Okay. Okay. Um, I'll go ahead and gi- give you mine since I'm... You know, I gotta get back to work. Um... Yeah. Um, my first one's hydrochlorothiazide. Hydrochlorothiazide. Or- Okay. ... 25 milligram. I... 25 milligrams, covered home delivery only. Okay. That's fine. Um, testosterone cypionate. Uh, t- uh, is, like... Is it actually, like, the drug name is testosterone cypionate, or is it... Yeah, it's commonly known as D-E-P-O-testosterone. Uh, not, not showing as covered. Okay, that's fine. Uh, pay \$35 anyway, so it's no big deal on that one. Um... Excuse me. I think I choked. Uh, losartan? Yeah, he checked on that one. Uh, 100 milligram. Losartan, yeah, 100 milligrams. Is that covered? Uh, covered home delivery. Home delivery. Okay, that's fine. Uh, metropolal... metoprolol. M-E-T-R-O- P-R-O-L-O-L. Not showing as covered. Okay. And, um, Mounjaro? No. Not covered. Okay. Yeah, that, that one I, I remember is not covered. Okay. Um... Okay, and vitamin D12. Vitamin... Uh- D2. D2, I'm sorry, not D12. D2. Sorry. Uh-... not showing as covered. Okay. All right, so those are all mine. Okay. Okay. Um, I have Metformin, extended release, 750 milligram. Uh, Metformin extended release, 750. Metformin, ER, 24-hour, 750 tablet covered. Okay. And... It's- And that is home delivery. Okay. Um... Okay, Omeprazole? Don't think so. Yeah, but he don't know- Uh, do you remember that one being... I do remember that one being covered. Uh, do you remember if it was 10, 20 or 40? It's 20. 20. Um, showing either home delivery or pharmacy pickup. Okay. Uh, que- question. Is, is it Omeprazole or Esomeprazole? Is it the Prilosec or the Nexium? Prilosec. Okay, yeah, no, that's, that's home delivery or pharmacy pickup. Both are covered, but one of them... But, uh, the Nexium is home delivery only. Okay. So, Prilos- Prilosec either/or. Okay. And then we talked about Levothyroxine, but I'm not sure, you know, which method it is. Uh, Levothyroxine... Uh, well, it's, it's all the... Yeah, it's Levothyroxine sodium, Synthroid. Yeah. Uh, do you remem- Do you know the, um, the dosage? It's 50 MCG. 50 MCG home delivery. Okay. Um... Okay, and then Torsemide? Tor- Torsemide, okay. Uh, 5, 10, 20 and 100. Uh, which is it? 10. 10? Uh, home delivery. Yes. Okay, and then, um, Tresiba, which is insulin. Oh, insulin. Uh, might need you to spell that one for me. Okay. T as in Tom, R-E, S as in Sam, I, V as in boy, A. And that's not covered. Not- Not covered. Not showing as covered, no. Okay. That's all I have then. All right, so looks like most, uh, most of your drugs, uh, that are covered are going to be home delivery. The only one that's, uh, either/or is that Prilosec, uh, which, again, you could, you could either just go ahead and choose to have that home delivery to make it easier or pick that up at the pharmacy, whichever one you want, if you move forward with this. Um, and then, yeah, I would suggest giving Pharmavail a call on the others and see what they say. And then you can always give us a call back to set up whatever enrollment you wish to do so. Uh, you've got until the end of the month to do anything. Okay, perfect. Thank you so much. You've been very helpful. No problem. Was there anything else I could help with? No, that was it. I think that's it. All right then, well, if that's everything for now, thanks again for calling Benefits on a Card. You both have a wonderful day. You too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hey, there. Um, I'm calling to enroll in benefits, um, but I also have a question or two.

Speaker speaker_1: Okay. Um, let me pull up... Well, let me at least pull up the benefits for the staffing company you work for. Which would that be?

Speaker speaker_2: The Resource.

Speaker speaker_1: The Resource, okay. And, uh, before we get into enrollment, what questions did you have regarding your benefits?

Speaker speaker_2: Okay, so I'm looking at, um, the... I think it's the Stay Healthy NEC TellRx Plan.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Well, maybe that's not it. Hang on.

Speaker speaker_3: No, this one.

Speaker speaker_2: I know, but what's it called?

Speaker speaker_3: Just scroll up. Pull down. You want-

Speaker speaker_1: I'll get this up.

Speaker speaker_3: That one.

Speaker speaker_2: Okay, it's the VIP Classic.

Speaker speaker_1: Okay.

Speaker speaker_2: Um, so I see where some, uh, has some pharmacy coverage there. And is that in addition to the FreeRx program, or is it all the same?

Speaker speaker_1: Uh, so VIP does not include the FreeRx program specifically, but you can add the FreeRx program on as well. The only plan that includes the FreeRx-

Speaker speaker_2: Okay.

Speaker speaker_1: ... um, by default is going to be Stay Healthy NEC TellRx plan.

Speaker speaker_2: Okay. Okay, then I would like, you know, to add the FreeRx.

Speaker speaker_1: Okay. All right. Let's go ahead and get onto your profile to start doing any enrollment changes here. What's the last four of your social?

Speaker speaker_2: 9323.

Speaker speaker_1: Thank you. And then your first and last name?

Speaker speaker_2: Karen Morton.

Speaker speaker_1: All right, Miss Morton. Could you verify your address and your date of birth for me, please?

Speaker speaker_2: 112 Timber Creek Court, King, North Carolina 27021. And my date of birth is 3-21-69.

Speaker speaker_1: Thank you. And then we have a phone number on file for you at 743-999-0220. Is that also correct?

Speaker speaker_2: Yes.

Speaker speaker_1: Got it. All right, so we're doing, you said VIP Classic and FreeRx?

Speaker speaker_2: Yes, for employee and spouse.

Speaker speaker_1: Employee and spouse. All right, both of those. And then anything else?

Speaker speaker_2: Um...

Speaker speaker_3: The, uh...

Speaker speaker_2: Hang on one second.

Speaker speaker_3: The health of the, uh, life insurance.

Speaker speaker_2: Oh yeah, the life insurance. Uh-

Speaker speaker_1: Life insurance.

Speaker speaker_3: Right here, term life.

Speaker speaker_2: Term life and AD&D;, um, for employee spouse.

Speaker speaker_1: Got it. All right, so VIP Classic, FreeRx, term life. Anything else?

Speaker speaker_2: Uh, nope, VIP Classic, term life and FreeRx.

Speaker speaker_1: Got it.

Speaker speaker_3: Now, what if

Speaker speaker_4: any of our medications are covered or?

Speaker speaker_2: Can... You'll have to ask him.

Speaker speaker_4: Okay.

Speaker speaker_2: I'm sorry. This is my husband.

Speaker speaker_1: No, you're fine.

Speaker speaker_3: Um, how do we know what m- if our medications will be covered underneath that program?

Speaker speaker_1: Uh, their website has a drug search. If it's o- if it shows up when you search for it, then it's covered.

Speaker speaker_3: Okay.

Speaker speaker_1: Uh, their, their website is freerox.com. Um, actually, uh, let me... Let me see if... I'm going to go ahead and head on the over to that website. And if you just tell me the name of the, uh, name of the medications you're looking for, I'll search them for you real quick.

Speaker speaker_2: Okay.

Speaker speaker_4: Oh, okay.

Speaker speaker_2: That'd be great. Um, two biggies that I have... Just let me know when you're ready.

Speaker speaker_1: All right, go ahead with the first one.

Speaker speaker_2: Um, it's Mounjaro 15 milligram. Get my medicine box

Speaker speaker_5: Hold on one second.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Mounjaro 15 milligram. Uh, could you spell that for me?

Speaker speaker_2: Uh-huh. M as in Mary, O-U-N as in Nancy, J-A-R-O.

Speaker speaker_1: Okay, that one's not showing up as covered under FreeRx.

Speaker speaker_2: Okay. Um, and then what about levothyroxine?

Speaker speaker_1: Levothyroxine, L-E-V-O-T-H-Y?

Speaker speaker_2: Yes, R-O-X-I-N-E.

Speaker speaker_1: Uh, looks like... Okay, yeah, I see it under the brand name of Synthroid as well. Uh, that's-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... covered, yes. I show in amounts from 25 all the way up to 200.

Speaker speaker_2: Okay. Yes. Um, what about los, losartan? And I'm pretty sure it's 100 milligram.

Speaker speaker_1: Losartan 100 milligram is covered, yes.

Speaker speaker_2: Okay. Um, omeprazole?

Speaker speaker_1: Omeprazole I show 10, 20 and... Omeprazole DR 10, 20 and 40.

Speaker speaker_2: Okay. Hang on one second. In the right-hand corner of my bathroom on the bottom, it's in a wicker basket.

Speaker speaker_3: Oh, it's

Speaker speaker_2: And then here's the biggie, and he's going to get the exact, uh, milligrams, but it's carvedilol extended relief. Release.

Speaker speaker_1: Carvedilol extend-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... uh, brand, uh, looks like it's also showing up as Coreg. Uh, I see... I see 3.125, 6.25, 12.5 and 25.

Speaker speaker_2: But is it, is it the carvedilol extended release?

Speaker speaker_1: Uh, I do- I just see it's car- uh, I don't see that it's specifically the extended release. Um, let me see something.... yeah, I'd, I'd, I see that it's just the, the standard tablet, not the extended release.

Speaker speaker_2: Okay, 'cause it is 80 milligrams. All right.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Um, so those are all that I have. W- what about the, um, the VIP Classic? Is there a website we can go to check on there too for coverage?

Speaker speaker_1: Uh, not a website unfortunately. Um, but there is a phone number that I can give you that you c- uh, get in contact with them to ask a- about. Uh, give me just a moment. There is a couple of pieces of information you'll need to be a- for them to be able to look up the specific benefits for Resource. Uh-

Speaker speaker_2: Okay.

Speaker speaker_1: ... let me pull that for you before I give you any information, just to make sure that I can go ahead and give you everything at once instead of staggering information here and there.

Speaker speaker_2: Okay.

Speaker speaker_1: Let's see here. Yeah. So it looks like other than the, uh, the first one and then the last one that you were asking for, those are all, like, those, those middle three, the Levo- uh, I can't even remember the names of them now. But I know some of them are covered.

Speaker speaker_2: Okay.

Speaker speaker_1: Uh, not all of them.

Speaker speaker_2: Okay.

Speaker speaker_1: At least they're through Rx.

Speaker speaker_2: Okay.

Speaker speaker_1: And let me check. Let me pull the information you'll need. Um, I can give you... And while I'm pulling up the, uh... 'Cause you'll need the pharmacy group number for Resource to be able to- uh, for, uh, this company to be able to pull up the specific benefits for them.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, but the phone number to call is going to be... Let me know when you're ready.

Speaker speaker_2: I'm ready.

Speaker speaker_1: 800-933-3734.

Speaker speaker_2: Okay.

Speaker speaker_1: And then that group number when you're ready.

Speaker speaker_2: I'm ready.

Speaker speaker_1: I as in India, M as in Mike, A as in Alpha-

Speaker speaker_2: M as in... I'm sorry. I as in Igloo, M as in Mary?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: Okay. Sorry. Go ahead.

Speaker speaker_1: Yep, yep. IM and then A as in Apple, then 9467-G as in Golf.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. So, um, that phone number is to PharmaVale. They're the, um, they're the pharmacy benefit manager for the VIP plan specifically, um, where it says the \$10, \$20, or \$30 for generics. Uh, give them a call, give them that, uh, group number, and then ask them about those two medications that FreeRx does not cover, and, uh, you can see what they say. Now, given that we're unsure until you give them a call, did you want to move forward with the, uh, enrollment now or did you want to wait until you get some clarification from them before doing anything?

Speaker speaker_2: Yeah, I probably need to wait. Um, and then one other question came to mind. Is FreeRx comparable, better than, or less than GoodRx?

Speaker speaker_1: Uh... Un- unfortunately, I'm not versed on the specifics of GoodRx. I do know that FreeRx though, if it's a covered medication, um, such as some, some of the medications you covered, it is completely free out of pocket. You have no out-of-pocket costs. Um, and then-

Speaker speaker_2: Okay.

Speaker speaker_1: ... uh, I know with some of them, uh, they are shipped directly to your door and some are... Like, depending on the medication, it's either shipped directly to your door or you can pick it up at your local pharmacy. Um, I didn't look into that originally, but if

you would like, uh, if you want to give me the medications that were, that were covered, I can p- I can look those back up and let you know if they're home delivery or pharmacy pickup.

Speaker speaker_2: Okay. Um, uh, it's more than what I gave you, but if you're willing to do that, that'd be great.

Speaker speaker_1: Yeah.

Speaker speaker_6: I have my list too.

Speaker speaker_2: Okay. My h- my husband has his list too. Um-

Speaker speaker_6: It's very short.

Speaker speaker_2: His is shorter than mine, so you can start with him if you'd like.

Speaker speaker_1: What, whatever, whatever works for y'all. It doesn't... It's no, no, uh, no real difference one way or the other on my end here.

Speaker speaker_2: Okay.

Speaker speaker_6: Okay. Um, I'll go ahead and gi- give you mine since I'm... You know, I gotta get back to work. Um...

Speaker speaker_1: Yeah.

Speaker speaker_6: Um, my first one's hydrochlorothiazide.

Speaker speaker_1: Hydrochlorothiazide.

Speaker speaker_6: Or-

Speaker speaker_1: Okay.

Speaker speaker_6: ... 25 milligram.

Speaker speaker_1: I... 25 milligrams, covered home delivery only.

Speaker speaker_6: Okay. That's fine. Um, testosterone cypionate.

Speaker speaker_1: Uh, t- uh, is, like... Is it actually, like, the drug name is testosterone cypionate, or is it...

Speaker speaker_6: Yeah, it's commonly known as D-E-P-O-testosterone.

Speaker speaker_1: Uh, not, not showing as covered.

Speaker speaker_6: Okay, that's fine. Uh, pay \$35 anyway, so it's no big deal on that one. Um... Excuse me. I think I choked. Uh, losartan?

Speaker speaker_2: Yeah, he checked on that one.

Speaker speaker_6: Uh, 100 milligram.

Speaker speaker_1: Losartan, yeah, 100 milligrams.

Speaker speaker_6: Is that covered?

Speaker speaker_1: Uh, covered home delivery.

Speaker speaker_6: Home delivery. Okay, that's fine. Uh, metroporal... metoprolol.

Speaker speaker_1: M-E-T-R-O-

Speaker speaker_6: P-R-O-L-O-L.

Speaker speaker_1: Not showing as covered.

Speaker speaker_6: Okay. And, um, Mounjaro?

Speaker speaker_2: No.

Speaker speaker_6: Not covered. Okay.

Speaker speaker_1: Yeah, that, that one I, I remember is not covered.

Speaker speaker_6: Okay. Um... Okay, and vitamin D12.

Speaker speaker_1: Vitamin... Uh-

Speaker speaker_6: D2. D2, I'm sorry, not D12. D2. Sorry.

Speaker speaker_1: Uh... not showing as covered.

Speaker speaker_7: Okay. All right, so those are all mine.

Speaker speaker_1: Okay.

Speaker speaker_2: Okay. Um, I have Metformin, extended release, 750 milligram.

Speaker speaker_1: Uh, Metformin extended release, 750. Metformin, ER, 24-hour, 750 tablet covered.

Speaker speaker_2: Okay.

Speaker speaker_1: And...

Speaker speaker_2: It's-

Speaker speaker_1: And that is home delivery.

Speaker speaker_2: Okay. Um... Okay, Omeprazole?

Speaker speaker_7: Don't think so.

Speaker speaker_2: Yeah, but he don't know-

Speaker speaker_1: Uh, do you remember that one being... I do remember that one being covered. Uh, do you remember if it was 10, 20 or 40?

Speaker speaker_2: It's 20.

Speaker speaker_1: 20. Um, showing either home delivery or pharmacy pickup.

Speaker speaker_2: Okay.

Speaker speaker_1: Uh, que- question. Is, is it Omeprazole or Esomeprazole? Is it the Prilosec or the Nexium?

Speaker speaker_2: Prilosec.

Speaker speaker_1: Okay, yeah, no, that's, that's home delivery or pharmacy pickup. Both are covered, but one of them... But, uh, the Nexium is home delivery only.

Speaker speaker_2: Okay.

Speaker speaker_1: So, Prilos- Prilosec either/or.

Speaker speaker_2: Okay. And then we talked about Levothyroxine, but I'm not sure, you know, which method it is.

Speaker speaker_1: Uh, Levothyroxine... Uh, well, it's, it's all the... Yeah, it's Levothyroxine sodium, Synthroid.

Speaker speaker_2: Yeah.

Speaker speaker_1: Uh, do you remem- Do you know the, um, the dosage?

Speaker speaker_2: It's 50 MCG.

Speaker speaker_1: 50 MCG home delivery.

Speaker speaker_2: Okay. Um... Okay, and then Torsemide?

Speaker speaker_1: Tor- Torsemide, okay. Uh, 5, 10, 20 and 100. Uh, which is it?

Speaker speaker_2: 10.

Speaker speaker_1: 10? Uh, home delivery.

Speaker speaker_2: Yes. Okay, and then, um, Tresiba, which is insulin.

Speaker speaker_1: Oh, insulin. Uh, might need you to spell that one for me.

Speaker speaker_2: Okay. T as in Tom, R-E, S as in Sam, I, V as in boy, A. And that's not covered.

Speaker speaker_1: Not-

Speaker speaker_2: Not covered.

Speaker speaker_1: Not showing as covered, no.

Speaker speaker_2: Okay. That's all I have then.

Speaker speaker_1: All right, so looks like most, uh, most of your drugs, uh, that are covered are going to be home delivery. The only one that's, uh, either/or is that Prilosec, uh, which, again, you could, you could either just go ahead and choose to have that home delivery to make it easier or pick that up at the pharmacy, whichever one you want, if you move forward

with this. Um, and then, yeah, I would suggest giving Pharmavail a call on the others and see what they say. And then you can always give us a call back to set up whatever enrollment you wish to do so. Uh, you've got until the end of the month to do anything.

Speaker speaker_2: Okay, perfect. Thank you so much. You've been very helpful.

Speaker speaker_1: No problem. Was there anything else I could help with?

Speaker speaker_7: No, that was it.

Speaker speaker_2: I think that's it.

Speaker speaker_1: All right then, well, if that's everything for now, thanks again for calling Benefits on a Card. You both have a wonderful day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Bye now.