

Transcript: Chris Sofield (deactivated)-5741473445658624-5430746788872192

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hello. I've been getting text messages and emails from Partners Personnel about, um, my benefits. Okay. Yeah. That's probably just them advising that you may be eligible for health insurance- Okay. ... benefits through them. Um, if you, uh, if you've either already enrolled or if you don't want any insurance from them, you can just ignore those texts. Okay. Thank you. You're welcome. And I have to worry about going on Partners Personnel and logging in, correct? Uh, no. As far as I'm aware, the only way to enroll for them, uh, they may have, like, enrollment forms at their offices, um, but the only other way I know of is to do that over the phone with us. Oh, okay. Well, all right. Let me think about it and I'll give you guys a call back. All right, ma'am. Thanks for calling and have a good day. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hello. I've been getting text messages and emails from Partners Personnel about, um, my benefits.

Speaker speaker_1: Okay. Yeah. That's probably just them advising that you may be eligible for health insurance-

Speaker speaker_2: Okay.

Speaker speaker_1: ... benefits through them. Um, if you, uh, if you've either already enrolled or if you don't want any insurance from them, you can just ignore those texts.

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: You're welcome.

Speaker speaker_2: And I have to worry about going on Partners Personnel and logging in, correct?

Speaker speaker_1: Uh, no. As far as I'm aware, the only way to enroll for them, uh, they may have, like, enrollment forms at their offices, um, but the only other way I know of is to do that

over the phone with us.

Speaker speaker_2: Oh, okay. Well, all right. Let me think about it and I'll give you guys a call back.

Speaker speaker_1: All right, ma'am. Thanks for calling and have a good day.

Speaker speaker_2: Thank you.