

## **Transcript: Chris Sofield**

**(deactivated)-5716938575101952-4954522690043904**

### **Full Transcript**

Shit. Thank you for calling American Staffing Corp today. Yes. Uh, I'm sorry, can you hear me? Yes, I can hear you. All right. Okay. This is Linda Lasarze and my recruiter told me to call you, to tell you to opt out of all of the benefits- Okay. ... for American Staffing Corp. American Staff Corps? Okay. Mm-hmm. Uh, lets see if we have any information for you. What's the last four of your Social? 1700. And your first and last name? Linda LaSarze, two words, that's French, LaSarze. Okay. Thank you. Ms. Lasarze- Mm-hmm. ... could you verify your address and date of birth please? Uh, 824 South Columbia Avenue, Tulsa, Oklahoma 74104. Now if that's not it, I put my son's stuff on there because he's my power of attorney. But my phone number is 918-204-3109. Okay, um- If the address is not correct, just tell me. Because it, the- Yeah. ... other address that's listed is 2654 East Creek Drive, Oologah, Oklahoma 74053. That's the one that we have and then, uh- Correct. ... your date of birth? 7-28-70. Thank you. Mm-hmm. Uh, looks like your file's already, uh, opted out of au- auto, sorry, automatic enrollment. Looks like you had done this on the online portal, uh, last week. Yeah, it froze, yeah, it froze up on my phone and on their computer system. It was so weird because I went down to the office so they had me write down the numbers and make sure. So as long as it's opted out. Also, um, do you... Okay, are you payroll or are you just benefits? No, just benefits. Oh, okay. All right. Thank you so much for answering that question. I appreciate it. No problem. Thanks for calling and have a wonderful day. You too. Bye. Bye now.

### **Conversation Format**

Speaker speaker\_0: Shit.

Speaker speaker\_1: Thank you for calling American Staffing Corp today.

Speaker speaker\_0: Yes. Uh, I'm sorry, can you hear me?

Speaker speaker\_1: Yes, I can hear you.

Speaker speaker\_0: All right. Okay. This is Linda Lasarze and my recruiter told me to call you, to tell you to opt out of all of the benefits-

Speaker speaker\_1: Okay.

Speaker speaker\_0: ... for American Staffing Corp.

Speaker speaker\_1: American Staff Corps? Okay.

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: Uh, lets see if we have any information for you. What's the last four of your Social?

Speaker speaker\_0: 1700.

Speaker speaker\_1: And your first and last name?

Speaker speaker\_0: Linda LaSarze, two words, that's French, LaSarze.

Speaker speaker\_1: Okay. Thank you. Ms. Lasarze-

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: ... could you verify your address and date of birth please?

Speaker speaker\_0: Uh, 824 South Columbia Avenue, Tulsa, Oklahoma 74104. Now if that's not it, I put my son's stuff on there because he's my power of attorney. But my phone number is 918-204-3109.

Speaker speaker\_1: Okay, um-

Speaker speaker\_0: If the address is not correct, just tell me. Because it, the-

Speaker speaker\_1: Yeah.

Speaker speaker\_0: ... other address that's listed is 2654 East Creek Drive, Oologah, Oklahoma 74053.

Speaker speaker\_1: That's the one that we have and then, uh-

Speaker speaker\_0: Correct.

Speaker speaker\_1: ... your date of birth?

Speaker speaker\_0: 7-28-70.

Speaker speaker\_1: Thank you.

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: Uh, looks like your file's already, uh, opted out of au- auto, sorry, automatic enrollment. Looks like you had done this on the online portal, uh, last week.

Speaker speaker\_0: Yeah, it froze, yeah, it froze up on my phone and on their computer system. It was so weird because I went down to the office so they had me write down the numbers and make sure. So as long as it's opted out. Also, um, do you... Okay, are you payroll or are you just benefits?

Speaker speaker\_1: No, just benefits.

Speaker speaker\_0: Oh, okay. All right. Thank you so much for answering that question. I appreciate it.

Speaker speaker\_1: No problem. Thanks for calling and have a wonderful day.

Speaker speaker\_0: You too. Bye.

Speaker speaker\_1: Bye now.