

Transcript: Chris Sofield (deactivated)-5681091412803584-4509520379822080

Full Transcript

Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Hi. I was calling to, um, to ask about my benefits, like see, um, what they cover for dental? Uh, you're try- you're trying to get like a... just like detailed information about what exactly your dental will cover? Yes. Okay. So unfortunately, I would not be able to help with that as we don't have access to detailed information. We're just the enrollment admin for your place of employment, um, but let me know when you're ready and I can give you a phone number to the actual insurance carrier for the dental plan. They'd be able to answer that kind of question for you. All right, I'm ready. The number to call's gonna be 800- Okay. ... 256- 256. ... 8606. 8606, all right. Thank you. You're welcome. Have a good day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_1: Hi. I was calling to, um, to ask about my benefits, like see, um, what they cover for dental?

Speaker speaker_0: Uh, you're try- you're trying to get like a... just like detailed information about what exactly your dental will cover?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. So unfortunately, I would not be able to help with that as we don't have access to detailed information. We're just the enrollment admin for your place of employment, um, but let me know when you're ready and I can give you a phone number to the actual insurance carrier for the dental plan. They'd be able to answer that kind of question for you.

Speaker speaker_1: All right, I'm ready.

Speaker speaker_0: The number to call's gonna be 800-

Speaker speaker_1: Okay.

Speaker speaker_0: ... 256-

Speaker speaker_1: 256.

Speaker speaker_0: ... 8606.

Speaker speaker_1: 8606, all right. Thank you.

Speaker speaker_0: You're welcome. Have a good day.

Speaker speaker_1: You too.